

TRANSFORMING UAE HEALTHCARE THROUGH TECH DISRUPTION

REPORT
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Foreword



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The UAE healthcare sector is poised for remarkable growth, fueled by market expansion and rapid technological advancements. The UAE healthcare ecosystem in FY24 is ~US\$ 34B and is expected to grow at a CAGR of ~8% over the next five years.

As the region grapples with healthcare workforce shortages, rising treatment costs, and the need for more specialized care, the integration of the technologies is not just augmenting the current system but addressing critical challenges at scale.

This report analyzes the current state of the UAE healthcare ecosystem and highlights the transformative potential of emerging technological disruptions.

These include a) Artificial intelligence, b) Genomics, c) Telemedicine, d) Digitally enabled hospitals, e) Digitally enabled labs, f) Insurtech, g) Digital therapeutics, h) Robotic surgery, and i) 3D printing and 3D bioprinting

With the UAE well-positioned to leverage technological advancements, the healthcare sector is set to achieve significant strides in improving patient outcomes, enhancing operational efficiencies, and driving sustainable growth.

Our endeavor with this report is to understand the impact that these technologies and trends will have on the UAE healthcare ecosystem in short to medium term.

We, at Praxis, hope you will find the report informative and look forward to continuing the discussion.

We hope that this report serves as an indispensable guide for stakeholders seeking to understand the complexities of the UAE healthcare market and harness the transformative power of technological innovations.

01

Global health outlook



Healthcare is transforming globally

Industry trends

Global connected healthcare market expected to grow at CAGR ~28% by 2028	Focus on preventive care with wellness prioritization increasing ~50%+ for major countries	Efforts to advance health equity in major countries such as the US affecting ~200M+ black lives	Tech enablement of clinical workflows to minimize admin cost of ~US\$ 50 per transaction	Increasing efforts towards predictive & precise healthcare , resulting in the growth of CAGR ~5-15%
Global personalized medicine market expected to grow at CAGR ~9% by 2030	Focus to enable faster care delivery , resulting in growth of CAGR ~5-30% in related sub-sectors	Increasing use of analytics and AI resulting in market growth of CAGR ~55% by 2022	Re-alignment of profit growth to payer segment, expected to expand at CAGR ~9.3% by 2025	Growing demand of value-based care resulting from ~50%+ disruption in chronic diseases in ~80 out of 155 countries

Demand shapers

~2% Increase in aging population ¹	6.2 years Increase in life expectancy ²	~US\$ 1.7T Rise in healthcare spending ³	~7% Expected CAGR for the global health insurance market ⁴
~6% Increase in death due to NCD ⁵	~5% and ~9% Increase in the no. of ill people in US and UK respectively	4 years Higher no. of ill years for women as compared to men	21% Increase in internet adoption driving consumer awareness













Catalysts











Developments in medical technology	Advancement in the understanding of diseases
Rising investments in the healthcare sector	Advancement in telecom n/w and computing technology

Note(s): 1 - From 2022 to 2030, 2 - From 2021 to 2050, 3 - From 2015 to 2022, 4 - Projected to reach US\$ 2.6T from 2022 to 2028, 5 - Change in death by NCD from ~74% in 2022 to ~80% in 2030, 6 - From 2017 to 2022, 7 - Focus to advance health equity as the no. of ill years for women is more than for men (19 vs. 15 years), 8 - From 41% in 2015 to 62% in 2022
Source(s): Praxis analysis

Trends witnessed in healthcare globally [1/2]

<p>1</p>  <p>Healthcare becoming more connected</p> <ul style="list-style-type: none"> • Electric health records (EHRs) • Digital health exchanges • Connected health eco-systems 	<p>2</p>  <p>Focus on preventive care to manage increasing treatment cost</p> <ul style="list-style-type: none"> • Mental health and wellness • Health management • Chronic health management • Specific group wellness such as women hygiene 	<p>3</p>  <p>Efforts to advance health equity</p> <ul style="list-style-type: none"> • Equitable access to different racial groups • Equitable access to all genders • Tech-enabled care to patient groups in different geographies 	<p>4</p>  <p>Tech enablement of workforce to transform care delivery</p> <ul style="list-style-type: none"> • Tools for clinical decision assistance • Digitalized clinical workflows 	<p>5</p>  <p>Efforts to make healthcare more predictive and precise</p> <ul style="list-style-type: none"> • Genetic testing for genetic abnormalities • Testing for genetic pre-disposition • Molecular diagnostics 
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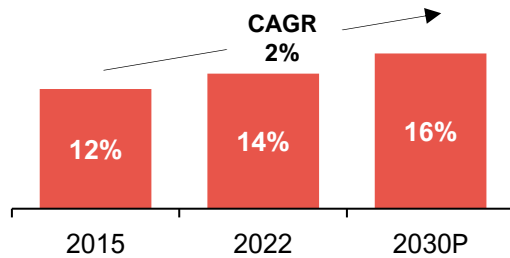
Trends witnessed in healthcare globally [2/2]

<p>6</p>  <p>Emergence of personalized treatments</p> <ul style="list-style-type: none"> • Microbiomes • Personalized nutrition • Custom interventions 	<p>7</p>  <p>Enabling faster care delivery – anytime, anywhere</p> <ul style="list-style-type: none"> • Wearables for health monitoring • Point of Care diagnostic devices • Virtual consultations 	<p>8</p>  <p>Use of large clinical data sets through advanced analytics and AI</p> <ul style="list-style-type: none"> • Long-term patient data for risk modeling • Generating real-world evidence • Evolving distinct care pathways • Sharper customer engagement 	<p>9</p>  <p>Re-alignment of profit pool across the industry</p> <ul style="list-style-type: none"> • Re-alignment of profit pool towards: <ul style="list-style-type: none"> – Healthcare technology – Non-acute site healthcare – Specialty pharma drugs 	<p>10</p>  <p>Growing importance of value-based care</p> <ul style="list-style-type: none"> • Cost-effective care • Better outcomes owing to reduced complications 
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Key factors shaping the demand of the healthcare industry globally [1/2]

Aging population

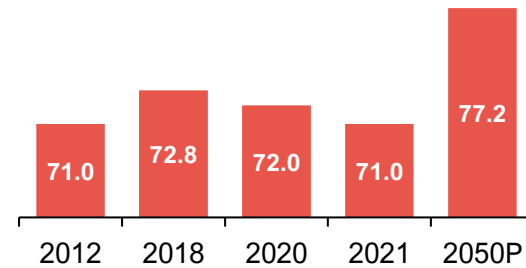
Percentage of global population above the age of 60 (%)



- **Increasing chronic health conditions** require costly and extended medical care

Life expectancy

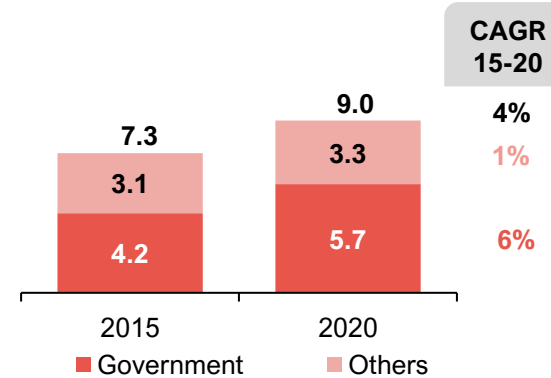
Average life expectancy globally (# of years, 2012-50P)



- Higher **healthcare support** requirements mainly to an aging population with increasing life expectancy
- Increased **focus on preventive care** drives shift to **wellness and disease prevention**
- **Emphasis on preventive care**
- Greater focus on **patient engagement** for active care participation in a patient's life

Rising healthcare spends

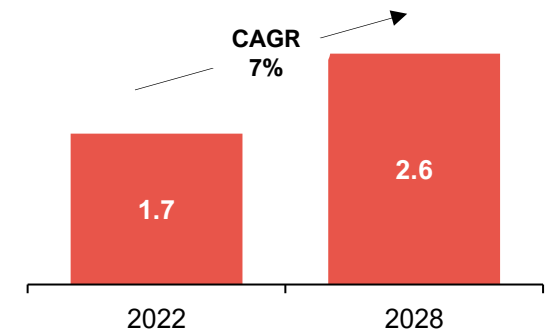
Global spend on healthcare (US\$ T, %)



- **Uninsured and underinsured** individuals and families face significant financial burdens
- **Focus on preventive care** to help detect and treat health conditions before it becomes serious and expensive to treat

Increasing health insurance

Health insurance market (US\$ T, 2023-28)



- Improved healthcare access leads to **early detection of chronic illnesses, better health outcomes, and long-term cost savings**
- **Growing shift towards insurance-based healthcare models**, where patients access healthcare services through their insurance provider

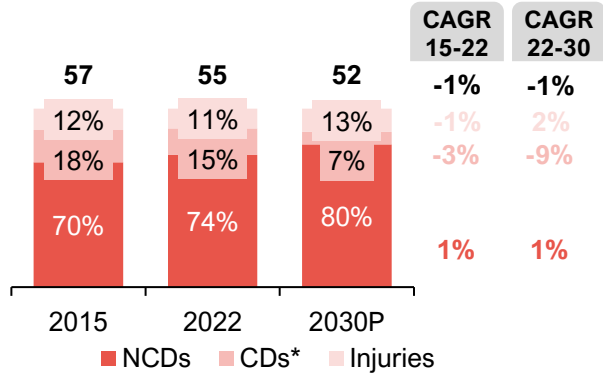
Impact

Business model changes

Key factors shaping the demand of the healthcare industry globally [2/2]

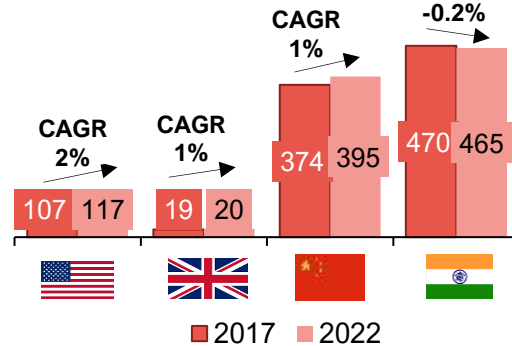
Epidemiological shift from CD to NCD

Global deaths by NCDs and CDs
(% of deaths, 2015–2030P)



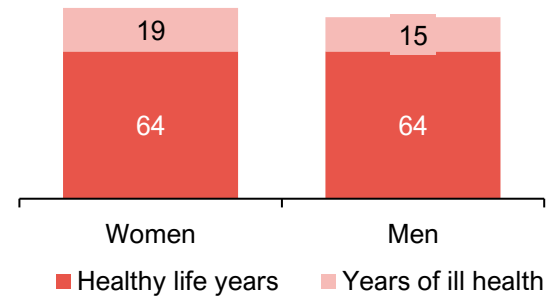
Number of ill people

Number of people suffering from illness
(M, 2017-2022)



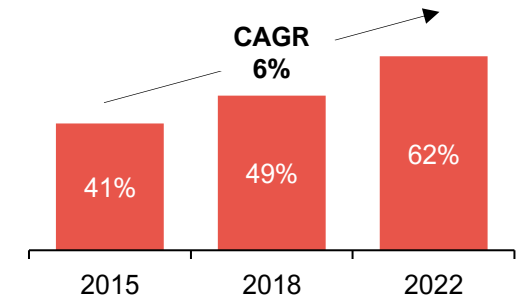
Focus on health equity

Average life span of humans in healthy and ill health
(# of years)



Rising consumer awareness

Percentage of people using the internet
(%)



Impact

- Affects populations having **lower socioeconomic status or living in certain geographic regions**, worsening existing health inequalities

- Increased healthcare demands can **strain hospitals** with shortages of beds, equipment, and staff

- 70% of chronic pain patients are **women**
- Health resources are **unfairly allocated** for the diseases that mostly affect men

- Access to the internet **made patients well-informed about symptoms and treatment options**

Business model changes

- Disease management** business models gaining prominence

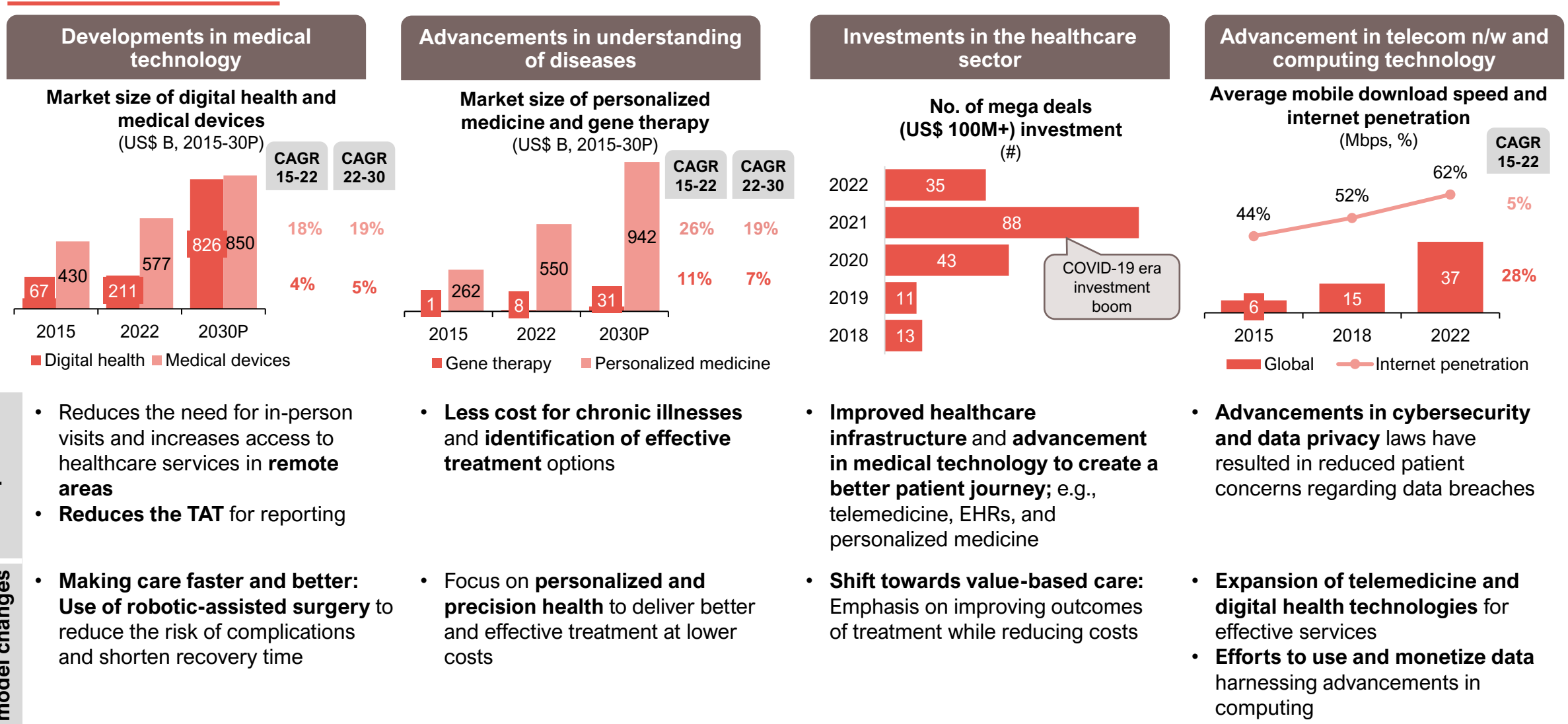
- Building capacity to **cater to the increasing demand of sick people**
- Pricing constraints** for pharma companies to ensure the affordability of medicines

- Emphasis on **diversity inclusion** by recruiting underrepresented groups such as women and people of color

- Patients prioritize** healthcare providers who **offer transparent pricing, competitive rates and value-based care**

Note(s): CD: Communicable diseases, NCD: Non-communicable diseases; *This includes communicable, maternal, neonatal, and nutritional diseases
Source(s): WHO, World Bank, OECD, Macrotrends, Industry reports, Praxis analysis

Catalysts influencing the demand in the healthcare industry globally



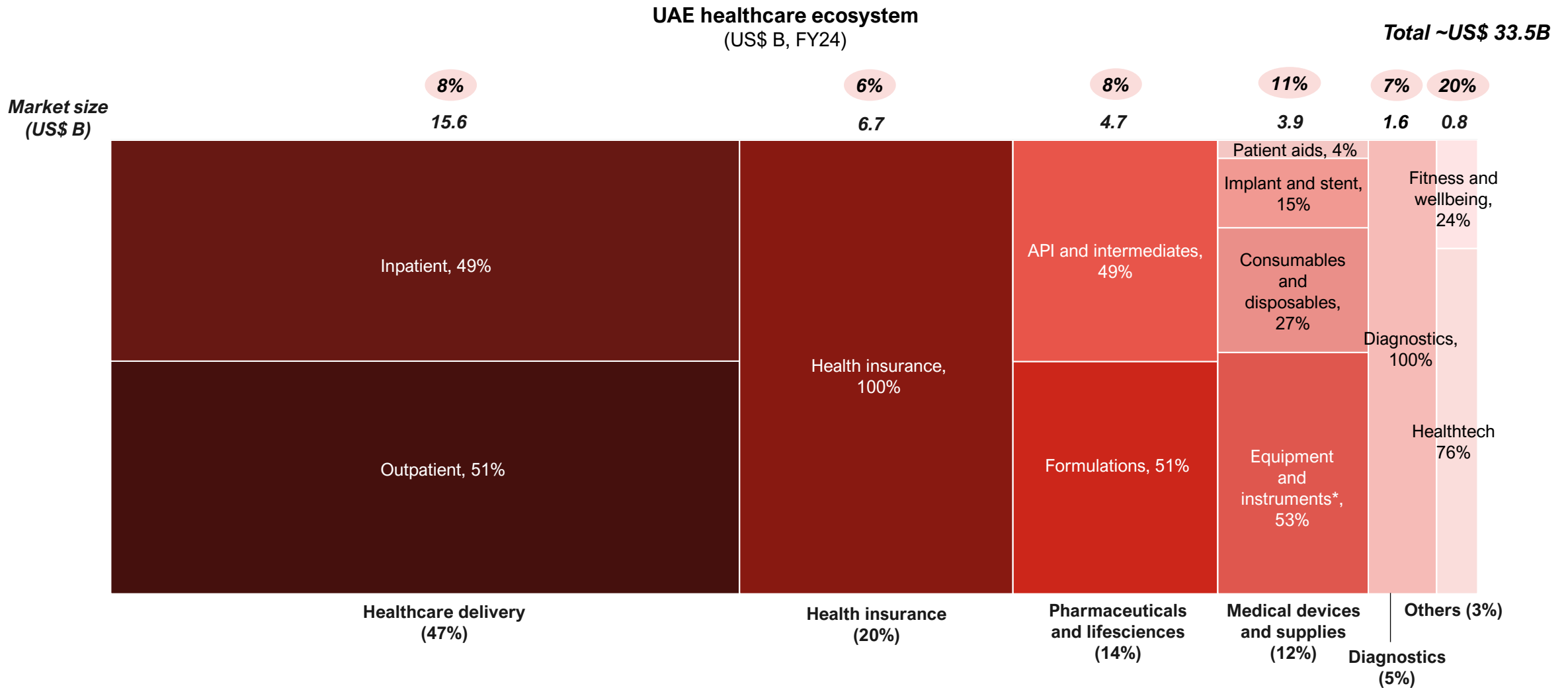
Source(s): Speed test by Ookla, Industry reports, Praxis analysis

02

Healthcare snapshot in UAE



UAE healthcare ecosystem is US\$ 34B in FY24; healthcare delivery forms ~50% of the market



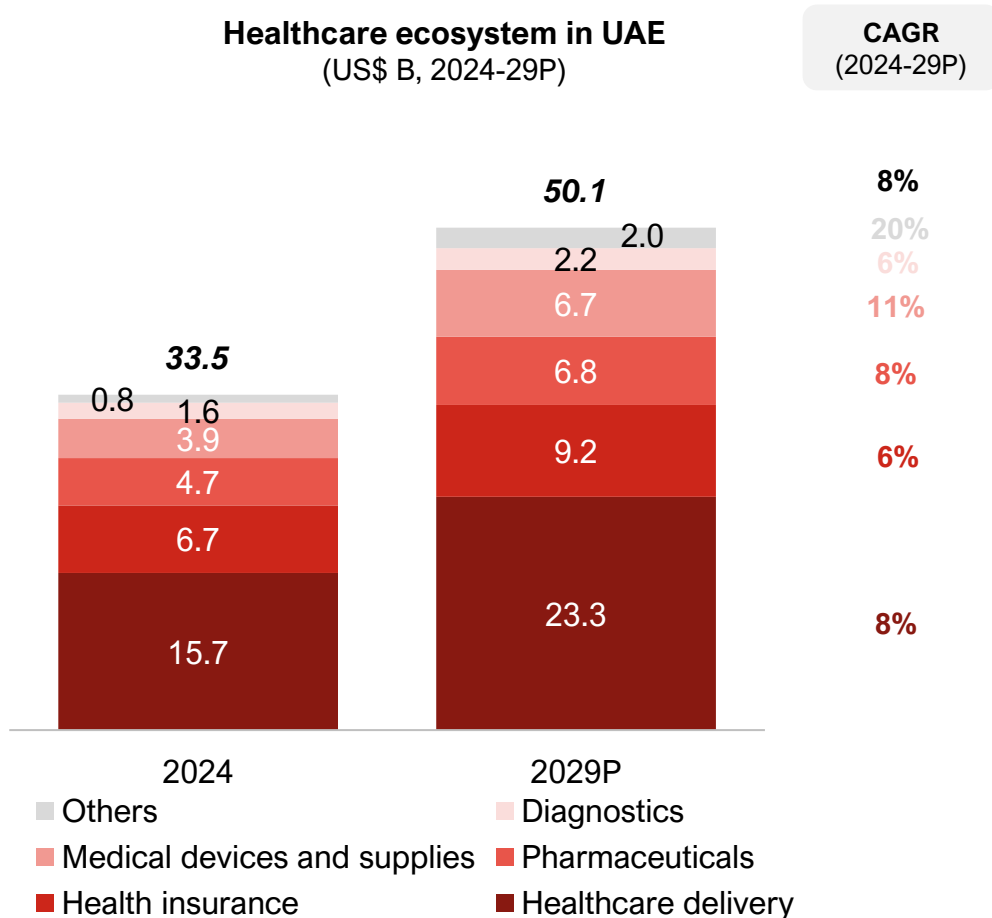
Note(s): AED 1 = US\$ 0.27, *includes IVD reagents, Healthtech includes tele-healthcare, wearables and connected medical devices, remote monitoring apps, digital health systems and healthcare analytics
 Source(s): Government reports, Industry reports, Praxis analysis

CAGR (FY24-29P)

UAE ecosystem is expected to reach US\$ 50B by FY29; improved life expectancy, prevalence of NCDs, and medical tourism are key drivers

Healthcare ecosystem in UAE is expected to reach US\$ 50B by FY29, growing at a CAGR of 8% (FY24-29)

Improved life expectancy, high prevalence of NCDs, and medical tourism are key drivers for healthcare ecosystem



- Improved life expectancy**
 - Life expectancy rose to **78 years** in 2021, up by **5 years** compared to **2010**
 - Elderly population (>60 years) is expected to be **~20%** by 2050 up from **~3%** in 2020
- High prevalence of NCDs**
 - NCDs account for more **than 55% of deaths** in UAE with **cardiovascular diseases** contributing to 34% of all deaths and 70% of NCD related deaths
 - Higher incidence of lifestyle diseases is expected to increase healthcare costs and demand for specialized tertiary medical facilities
- Inbound medical tourism**
 - Dubai and Abu Dhabi** attract the most medical tourists in GCC, and **rank among the top ten most popular medical tourism destinations** in the world
- Growth of private sector**
 - Private healthcare spending is **projected to grow at a 9.5% CAGR**, outpacing the government's **4.4% growth** over the next few years, creating opportunities for **private** and **international companies** to expand through **partnerships** and **investments**
- Robust project pipeline**
 - Large funding in favor of **healthcare projects** and the **rise of PPP** allows for a more diversified healthcare system
 - Healthcare expenditure per capita in UAE has grown from **~US\$ 1.7K** in 2017 to **US\$ 2.4K** in 2021, reflecting a **CAGR of 9%**

Note(s): AED 1 = US\$ 0.27, NCD: Non-communicable disease
 Source(s): Government reports, Industry reports, Secondary research, Praxis analysis

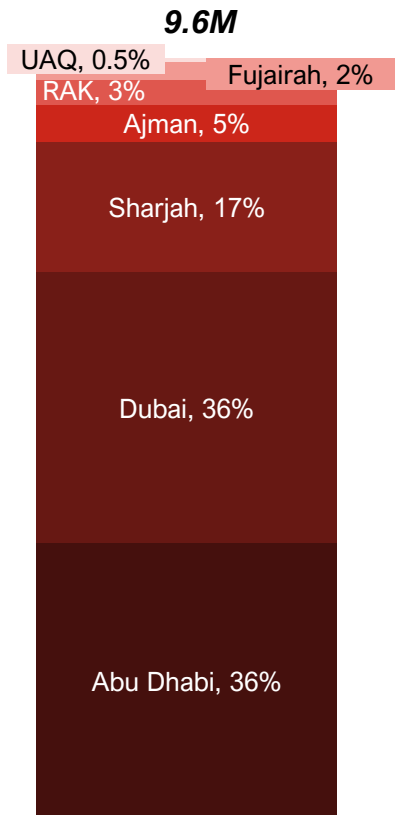
Abu Dhabi, followed by Dubai, has the highest concentration of healthcare facilities and beds

3 emirates account for ~90% of UAEs population

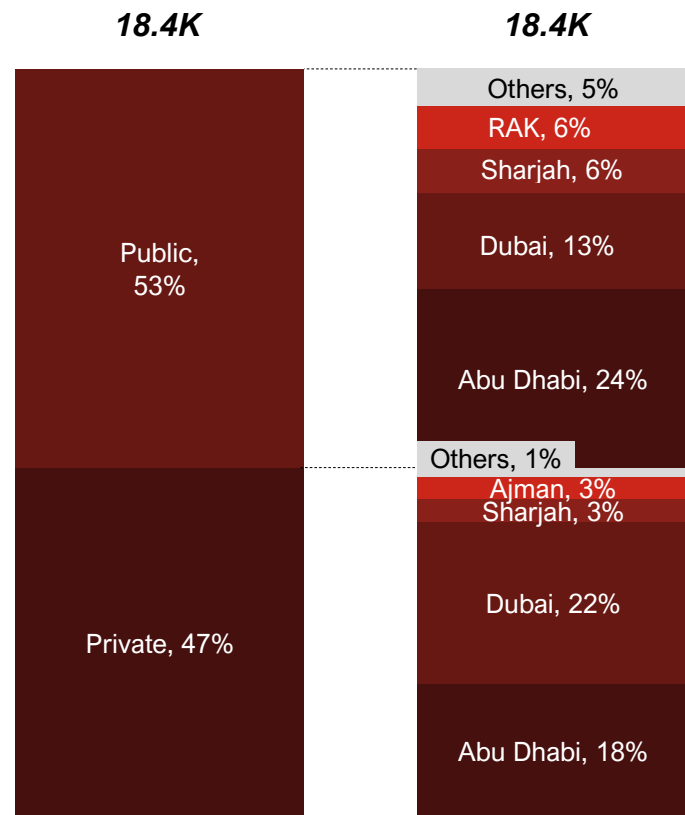
47% beds are privately owned in UAE; Abu Dhabi accounts for 42% of the total beds

Clinics and health centers account for 97% of the total 5.5K healthcare facilities in UAE

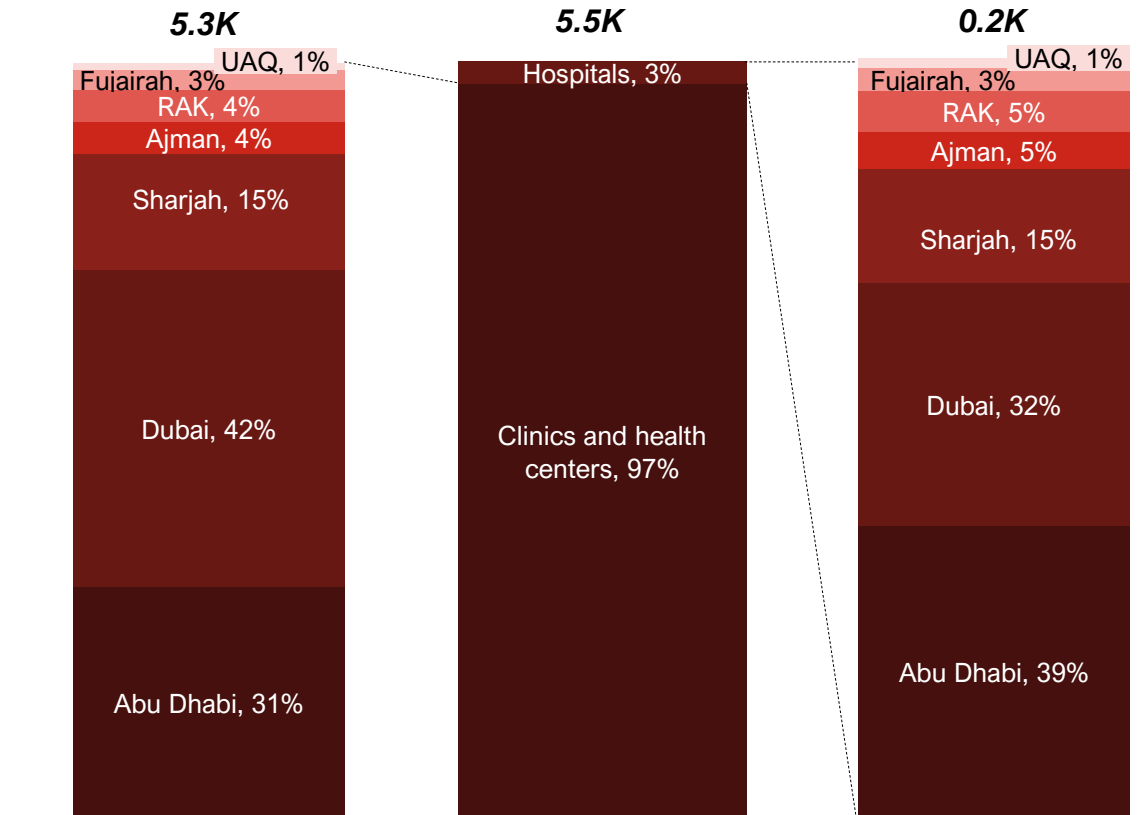
Population split by Emirates (% , FY21)



Beds split across hospital type and Emirates (% , FY21)



Hospitals, clinics and health centers split across Emirates (% , FY21)



Population

Beds

Beds

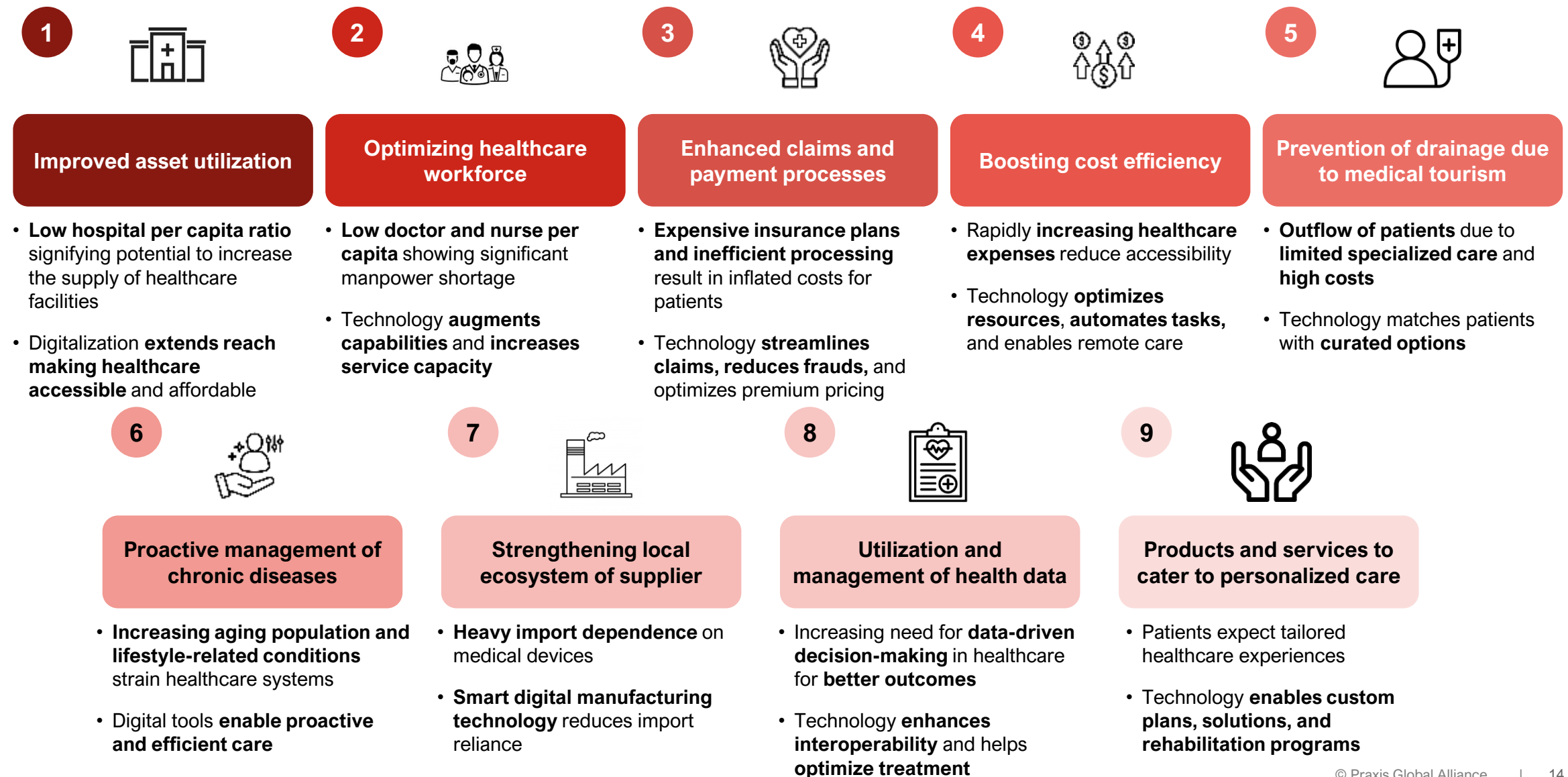
Clinics and Health Centers

Healthcare facilities

Hospitals

Note(s): UAQ: Umm Al Quwain, RAK: Ras Al Khaimah
 Source(s): Government reports, Company website, Industry reports, Secondary research, Praxis analysis

9 strategic imperatives for technological disruption in the UAE healthcare sector

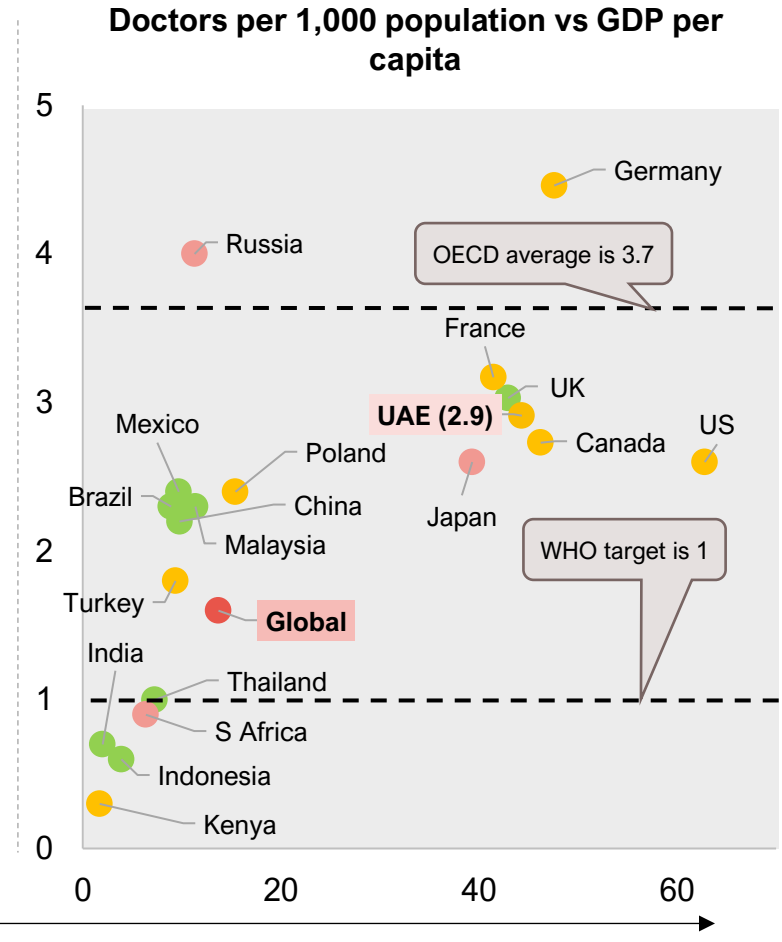
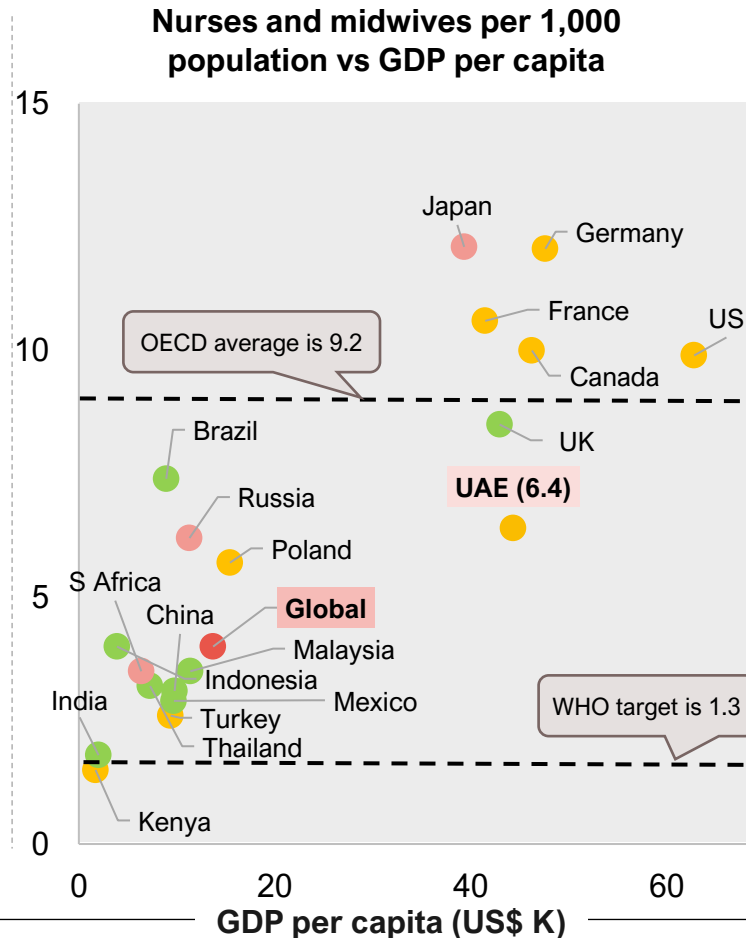
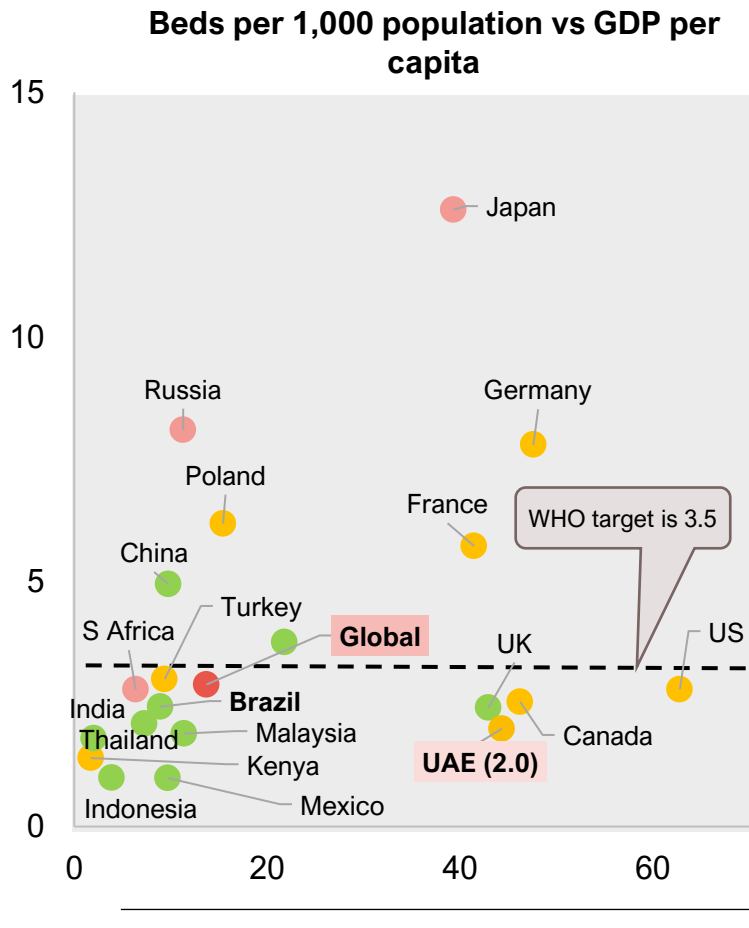


UAE's healthcare infrastructure is underpenetrated, with shortage of skilled medical professionals

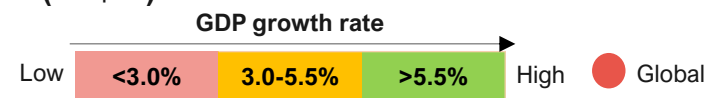
UAE stands below the global average (2.0 vs. 3.3) in availability of hospital beds

UAE falls short in nurses per capita compared to key economies

UAE falls short in doctors per capita compared to key economies



Notes: OECD - Organization for Economic Co-operation and Development; Beds per 1000 - Countries data as of 2020 & 2021 except India (2022)
Source: Annual reports, World Bank, WHO, Secondary research, Praxis analysis

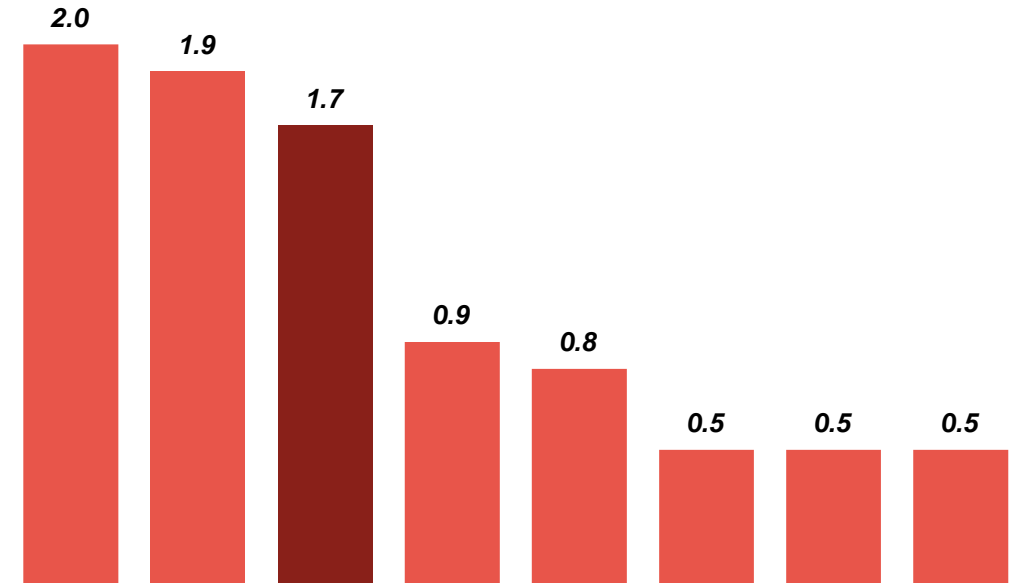


Low government healthcare spending and high insurance premiums are driving up treatment costs

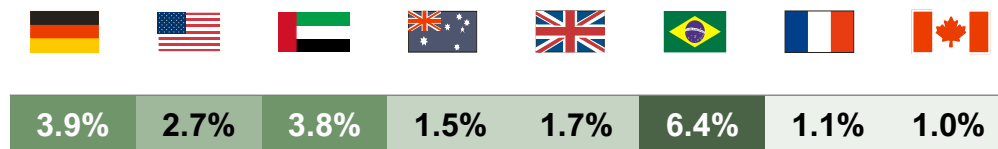
UAE has high health insurance premium compared to developed economies

Government healthcare spending in UAE is 3.4% of GDP, lower than global average (6.5%)

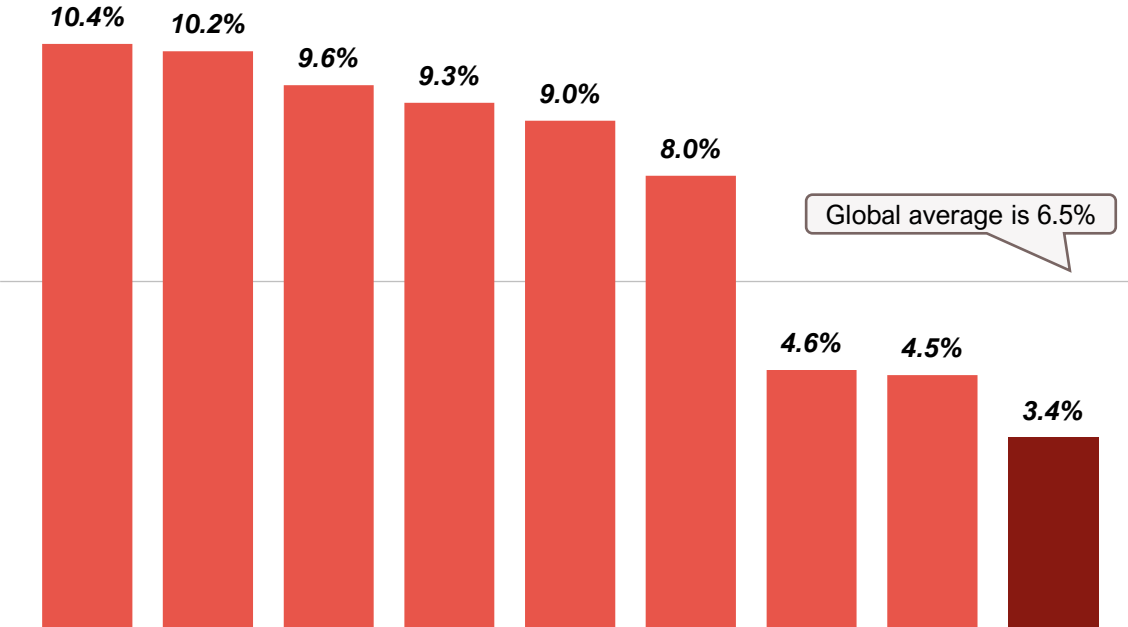
Average annual insurance premium by country
(US\$ K, FY21)



Avg annual insurance premium/GDP per capita (%)



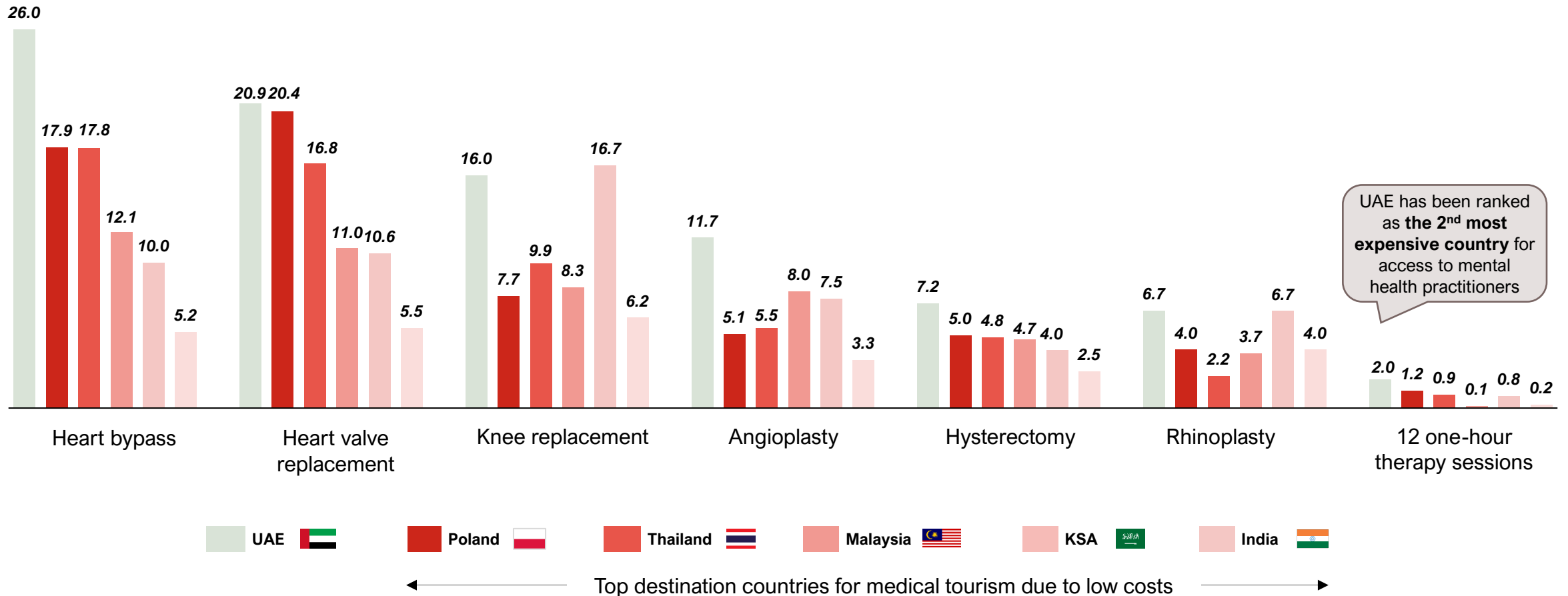
Government healthcare spending as % of GDP
(%, FY21)



Note(s): Average insurance premium is premium for health insurance for individual resident of each country (25 years of age)
Source(s): Industry reports, World Bank data, OECD Statistics, IMF, WHO, News articles, Secondary research, Praxis analysis

High treatment costs are pushing patients in UAE to seek care abroad

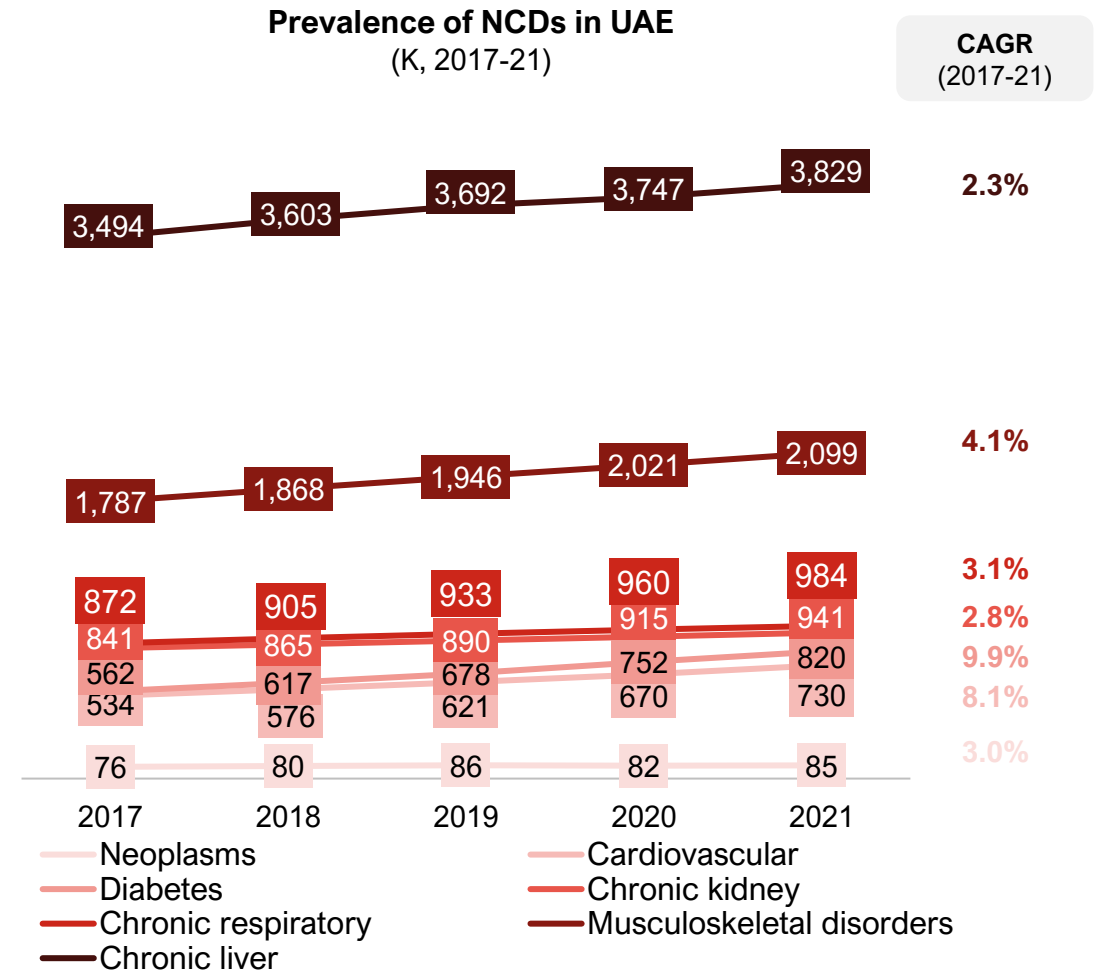
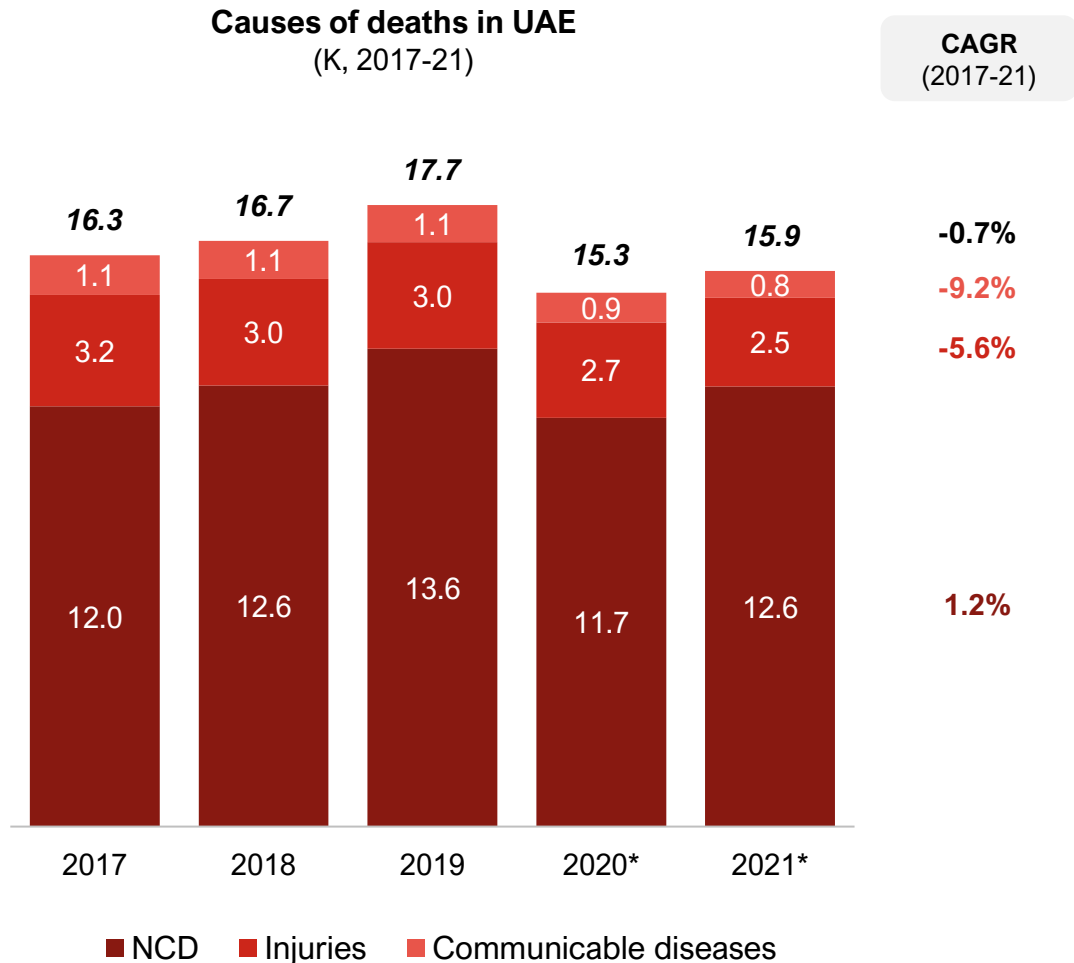
Average cost of various medical procedures per person across countries
(US\$ K, FY24)



NCDs are leading cause of death in the UAE and their prevalence is increasing

Deaths due to NCDs grew the fastest at 1.2% CAGR (2017-21)

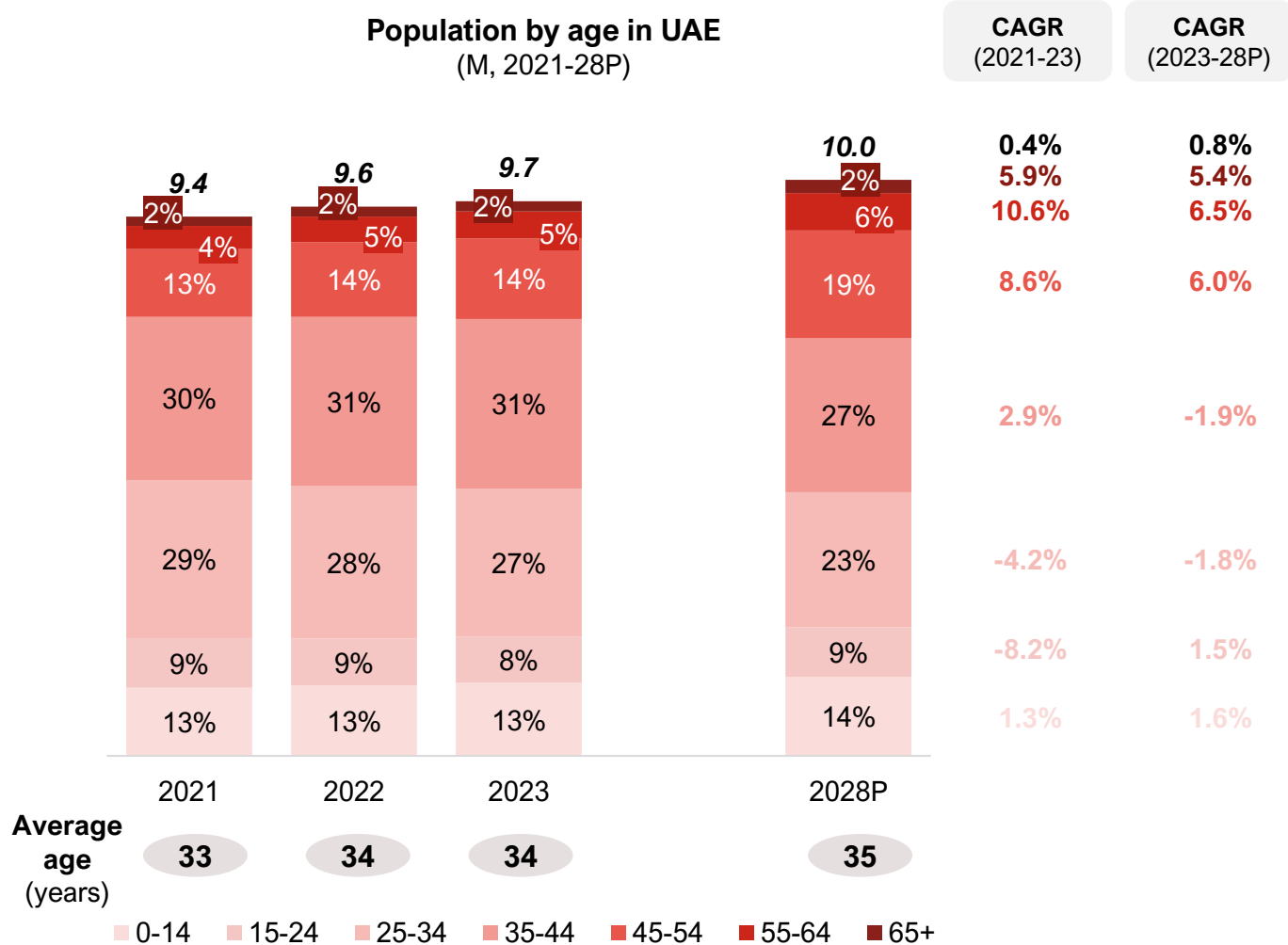
Prevalence of diabetes and cardiovascular diseases in UAE grew at 9.9% and 8.1% CAGR respectively (2017-21)



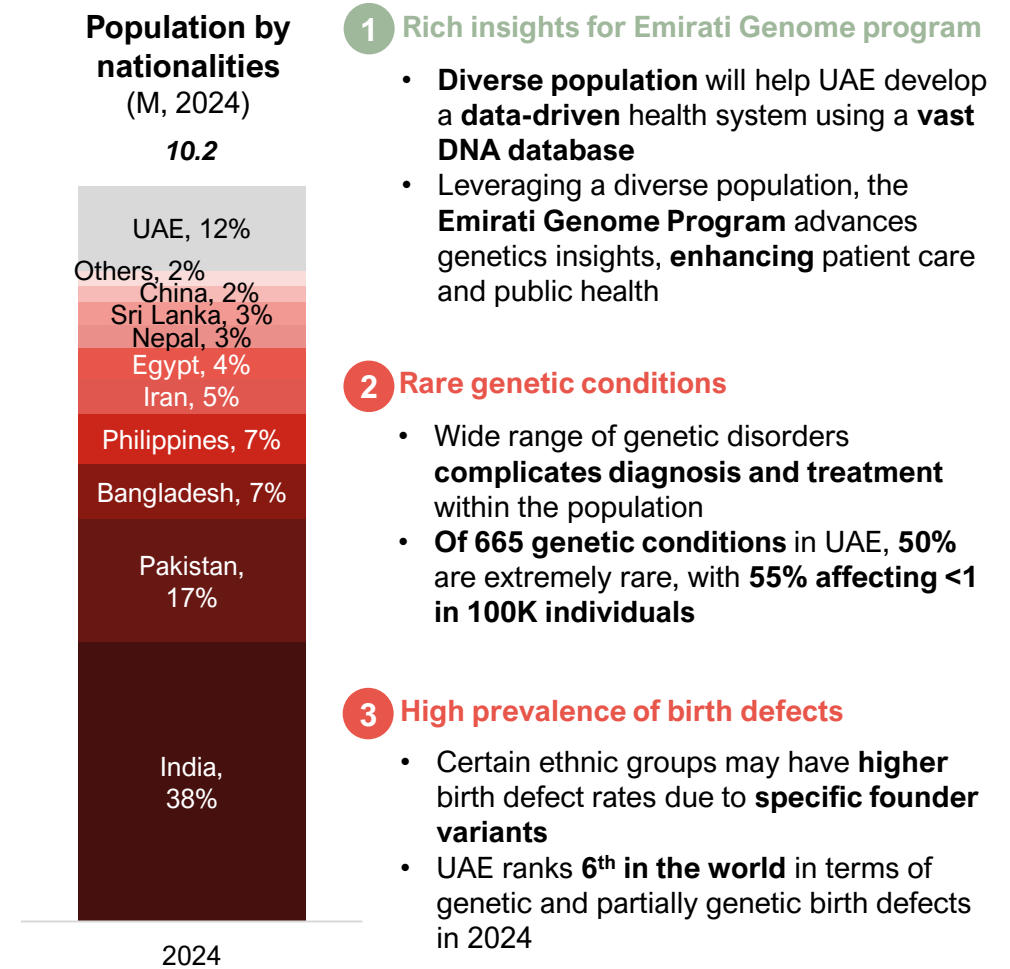
Note(s): NCD: Non-communicable diseases, CVD: Cardiovascular diseases, *excluding death due to COVID-19
 Source(s): OECD Statistics, Euromonitor, IMF, WHO, Secondary research, Praxis analysis

UAE's aging and diversified population is expected to further exacerbate healthcare challenges

Rising elderly population is set to drive demand for healthcare services in UAE



Expatriates form ~90% of UAE's population with people from diverse nationalities

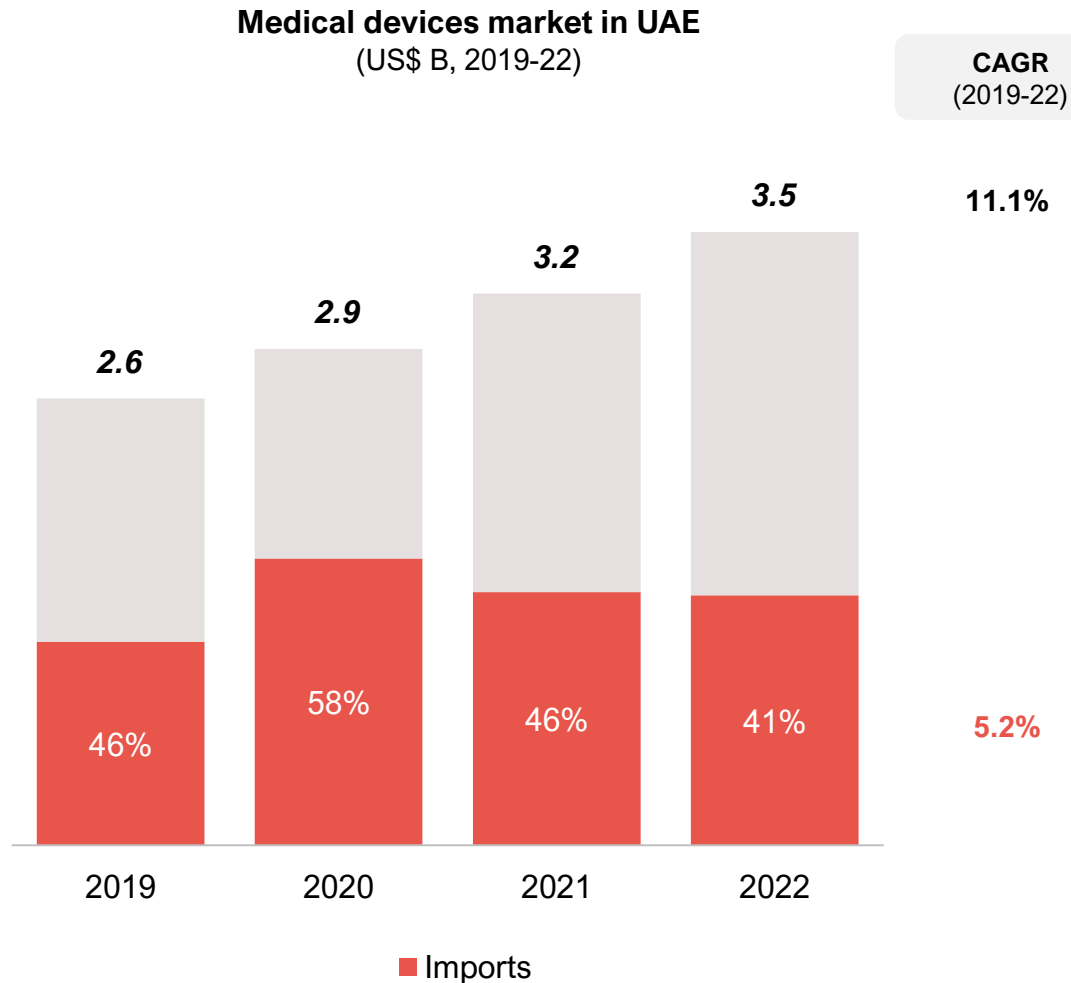


- Rich insights for Emirati Genome program**
 - Diverse population will help UAE develop a **data-driven** health system using a **vast DNA database**
 - Leveraging a diverse population, the **Emirati Genome Program** advances genetics insights, **enhancing** patient care and public health
- Rare genetic conditions**
 - Wide range of genetic disorders **complicates diagnosis and treatment** within the population
 - Of 665 genetic conditions** in UAE, **50%** are extremely rare, with **55% affecting <1 in 100K individuals**
- High prevalence of birth defects**
 - Certain ethnic groups may have **higher** birth defect rates due to **specific founder variants**
 - UAE ranks **6th in the world** in terms of genetic and partially genetic birth defects in 2024

● Benefits ● Challenges

Heavy reliance on medical device imports, coupled with regional instability, adds another layer of complexity and risk

UAE has heavy import dependence for medical devices



Regional conflicts and tensions can disrupt supply chains and limit healthcare workforce availability










- 1 Regional conflicts and security concerns**
 - Instability in places like Yemen and Syria can lead to an influx of refugees, increasing pressure on the UAE's healthcare system
- 2 Heavy reliance on imports**
 - Geopolitical tensions, such as trade disputes or sanctions against supplier countries, can lead to shortages of essential medical products in heavily import-reliant UAE
- 3 Public threat from regional diseases**
 - The UAE's geographical proximity to regions with endemic diseases raises concerns about public health threats, such as outbreaks of infectious diseases from neighboring countries
- 4 Healthcare workforce challenge**
 - A significant portion of the UAE's healthcare workforce comprises expatriates whose return to home country would pose workforce shortage
- 5 Investment fluctuations**
 - Geopolitical tensions can deter foreign investment and medical tourism

03

Technology trends impacting healthcare in UAE



Technological innovations are crucial for addressing key challenges in UAE healthcare ecosystem

		Description and impact	Challenges addressed
1	Artificial Intelligence	 AI systems that can analyze medical data, assist in diagnostics, and improve patient care	Rising healthcare costs, healthcare workforce shortages, high burden of chronic diseases, undersupply of healthcare facilities
2	Genomics	 The study and manipulation of genetic material to understand diseases and develop personalized treatments	Increased demand for personalized care, utilization and management of health data, drainage of medical patients
3	Telemedicine	 Remote delivery of healthcare services and information using telecommunications technology	Healthcare workforce shortages, high burden of chronic diseases, rising healthcare costs, undersupply of healthcare facilities, increased demand for personalized care, drainage of medical patients
4	Digitally enabled hospitals	 Hospitals utilizing advanced digital technologies to enhance patient care, operations, and data management	Rising healthcare costs, healthcare workforce shortages, undersupply of healthcare facilities, utilization and management of health data
5	Digitally enabled labs	 Laboratories equipped with digital tools and systems for more efficient and accurate testing and analysis	Rising healthcare costs, healthcare workforce shortages, utilization and management of health data
6	Insurtech	 Technology-driven innovations in the insurance industry focused on improving healthcare coverage & claims processing	Inefficient claims and payment processes, rising healthcare costs, utilization and management of health data
7	Digital therapeutics	 Software-based interventions used to prevent, manage, or treat medical disorders or diseases	Rising healthcare costs, high burden of chronic diseases, increased demand for personalized care
8	Robotic surgery	 Use of robotic systems to assist surgeons in performing complex procedures with greater precision	Healthcare workforce shortages, rising healthcare costs, drainage of medical patients
9	3D printing and 3D bioprinting	 Technologies for creating three-dimensional objects, including medical devices and potentially biological tissues or organs	Weak local ecosystem of suppliers, increased demand for personalized care

AI has the potential to transform healthcare in UAE by improving efficiency, reducing cost and enhanced patient engagement [1/3]

Major challenges addressed

1



High treatment costs

AI solutions streamline workflows, reduce redundancy, and optimize hospital operations with predictive analytics for better resource allocation

2



Human resource shortage

Automation of administrative tasks frees up healthcare professionals to focus on patient care, addressing workforce constraints

3



Disease burden

AI improves patient outcomes through early disease detection, personalized treatment, and efficient drug discovery

4



Accessibility and affordability

AI enhances healthcare access across emirates and lowers costs for uninsured residents

Key patient and business impacts

1



Operational efficiency for healthcare providers

Reduced need for extensive post-surgery care, optimizing bed utilization and allowing for higher patient turnover

2



Cost reduction

Fewer errors and reduced readmissions lead to lower operational costs for healthcare providers

3



Enhanced patient engagement

AI-driven platforms foster better communication between patients and providers, leading to higher engagement

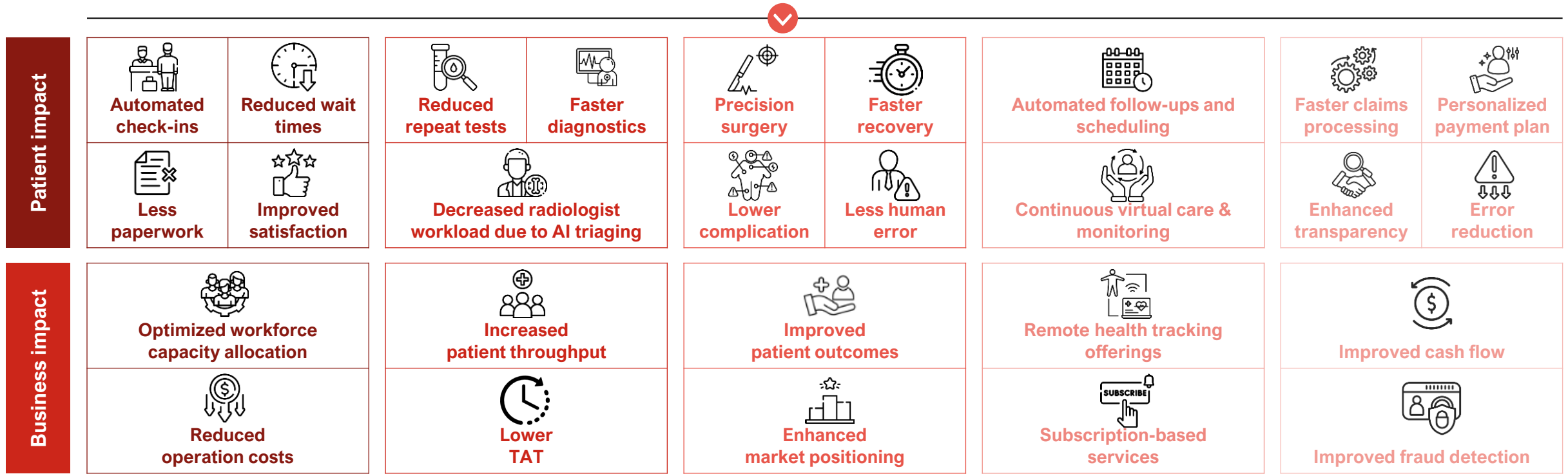
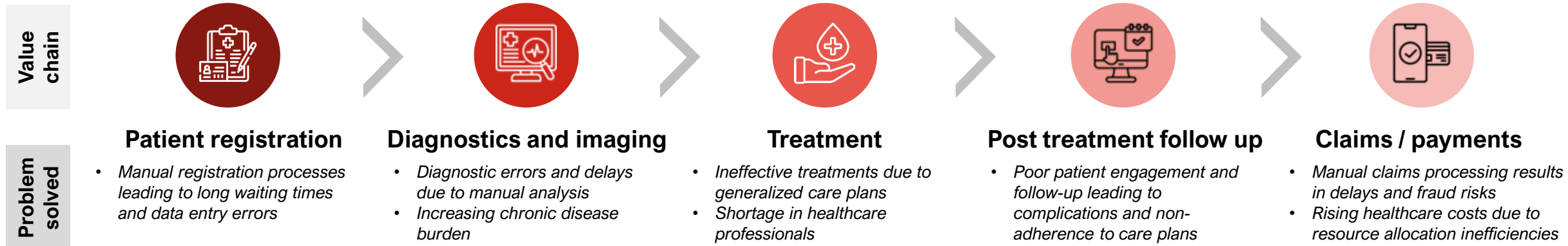
4



Improved outcomes

Enhanced diagnostic accuracy leads to timely and appropriate treatments, improving overall health outcomes

AI has the potential to transform healthcare in UAE by improving efficiency, reducing cost and enhanced patient engagement [2/3]

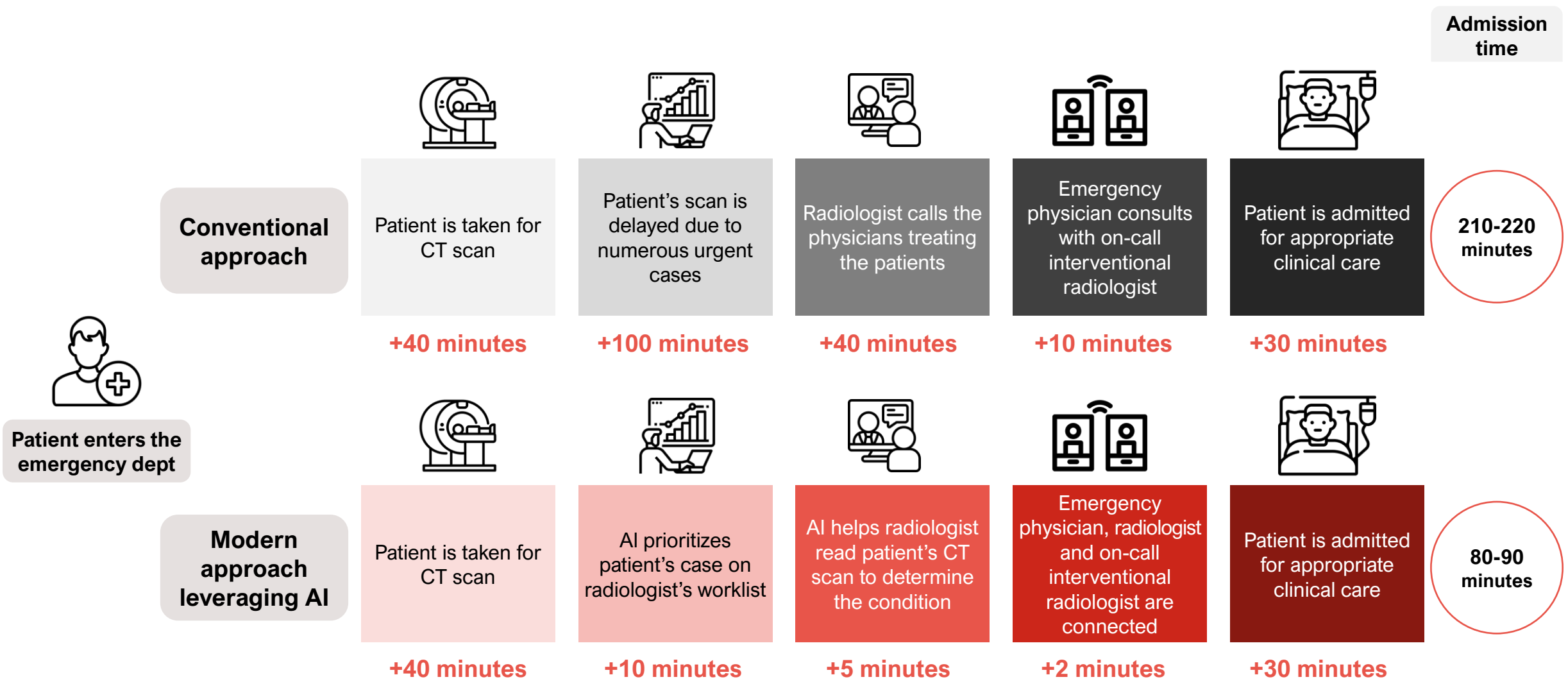


Source(s): Industry reports, Secondary research, Praxis analysis

1

AI


AI has the potential to transform healthcare in UAE by improving efficiency, reducing cost and enhanced patient engagement [3/3]






Patient enters the emergency dept


Genomics can revolutionize healthcare by providing insights into disease risk and personalized drug selection [1/2]

Major challenges addressed

- 


1 Lack of preventive healthcare strategies
Genomic data allows for targeted screening and preventive measures tailored to the genetic profiles of the diversified population, promoting early interventions
- 


2 Limited genetic diversity data
Genomics aims to fill this gap with localized genetic information as traditional genomic databases are predominantly European
- 


3 Lack of specialized care
Precision medicine can provide customized solutions for patients with specific needs, such as those with rare diseases or complex medical conditions
- 


4 Drainage of medical patients
Genomics enables effective treatments locally, reducing need for patients to seek care abroad

Key patient and business impacts

- 































1 Personalized medicine
Genomic insights lead to tailored treatment options, improving the efficacy of therapies for individual patients
- 

2 Improved health outcomes
Access to precision medicine reduces adverse drug reactions and improves the effectiveness of treatments
- 

3 Economic growth and development
Genomics fuels the cycle of investment and innovation, leading to new treatments and cures that improve patient well-being, create specialized jobs, and strengthen the UAE's position as a medical tourism destination
- 

4 Enhanced diagnostic capabilities
Genomic testing improves diagnostic accuracy and speeds up the identification of diseases, leading to more efficient healthcare delivery


Genomics can revolutionize healthcare by providing insights into disease risk and personalized drug selection [2/2]

Use cases						
Problem solved	Personalized medicine <ul style="list-style-type: none"> Adverse drug reactions, low treatment efficacy in chronic diseases 	Oncology (Cancer genomics) <ul style="list-style-type: none"> Difficulty in identifying cancer types, poor response to standard treatments 	Rare genetic disorders <ul style="list-style-type: none"> Delayed or misdiagnosis, lack of effective treatments 	Pharmacogenomics <ul style="list-style-type: none"> Variability in drug metabolism, ineffective dosing strategies, drug-related complications 	Infectious disease genomics <ul style="list-style-type: none"> Challenges in rapid detection and treatment of pathogens, antibiotic resistance 	Prenatal and newborn screening <ul style="list-style-type: none"> Undetected genetic abnormalities at birth, limited prenatal health data
Patient impact	 Tailored treatments  Fewer side effects	 Early detection  Higher survival rates	 Accurate diagnosis  Gene therapy potential	 Optimized drug prescriptions  Fewer adverse drug reactions	 Faster pathogen detection  Cost-efficient care	 Prevention of genetic diseases  Improved neonatal health
Business impact	 Growth in genetic testing volume  Accelerates drug discovery	 Increases patient throughput  Lower treatment costs	 Scientific advancement  Demand for genetic testing labs	 Growth of precision medicine portfolios  Demand for genetic consulting	 Demand for rapid diagnostic services  Better outbreak control	 Partnerships with maternity hospitals  Growing prenatal testing

Telemedicine can enhance efficiency, improve patient satisfaction, and optimize care coordination [1/2]

Major challenges addressed


- 1



Remote access issues

Limited specialist care in underserved areas; telemedicine provides virtual access


- 2



Overburdened facilities

High exposure in in-person visits; remote consultations reduce this risk


- 3



Drainage of medical patients

Telemedicine and virtual consultations provide patients with easier access to specialists thus minimizing travel

- 4



Continuity gaps in chronic disease management

Regular follow-ups are challenging; telemedicine ensures continuous monitoring

Key patient and business impacts

- 1



Enhanced patient satisfaction

Increases convenience by allowing home consultations

- 2



Cost savings

Lowers expenses for patients and providers through reduced travel and overhead

- 3



Better outcomes

Promotes early interventions and improved chronic care management

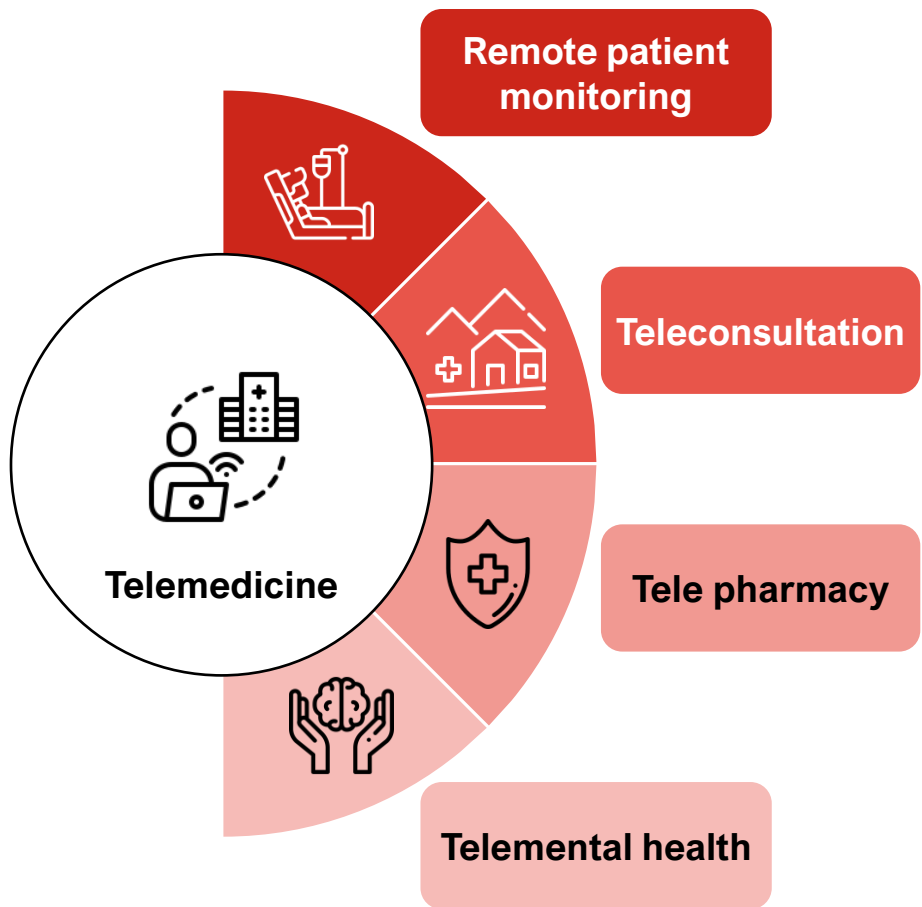
- 4



Enhanced engagement

Fosters proactive patient involvement in health management

Telemedicine can enhance efficiency, improve patient satisfaction, and optimize care coordination [2/2]



Problem solved	Patient impact		Business impact	
<ul style="list-style-type: none"> Lack of continuous monitoring for chronic patients 	 Early detection of health issues	 Reduced infection risk	 Personalized care plans	 Better data analytics
<ul style="list-style-type: none"> Limited access to specialists due to workforce shortage Long wait times 	 Save expenses	 Better access to healthcare	 Increased user retention	 New business models based on innovative pricing options
<ul style="list-style-type: none"> Delays in obtaining medications and fragmented care 	 Convenient medication access	 Cost-effectiveness	 Streamlines prescription management	 New revenue streams
<ul style="list-style-type: none"> Stigma and access barriers Undersupply of healthcare services 	 Discreet access to care	 Increase in accessibility and convenience	 Reduces facility costs	 Increased patient engagement

Digitally enabled hospitals can enhance efficiency, improve patient satisfaction and optimize care coordination [1/2]

Major challenges addressed

1



Staff shortages

Digitally enabled hospitals can facilitate collaboration among healthcare professionals, enabling access to specialized expertise regardless of location

2



Undersupply of healthcare facilities

Digitalization extends reach making healthcare accessible and affordable

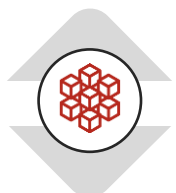
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Inefficient communication

Digital platforms enhance communication between healthcare providers and patients, reducing misunderstandings and delays in care

4



Data overload and fragmentation

Digital tools integrate and analyze patient data, improving access and coordination of care

Key patient and business impacts

1



Personalized care

Data integration allows for tailored treatment approaches based on individual health records, enhancing overall care quality

2



Timely interventions

Digital tools enable quicker diagnoses and treatment plans, resulting in better health outcomes and reduced complications

3



Revenue growth

Digitally enabled hospitals can offer new services, such as telemedicine and remote monitoring, generating additional income streams










4

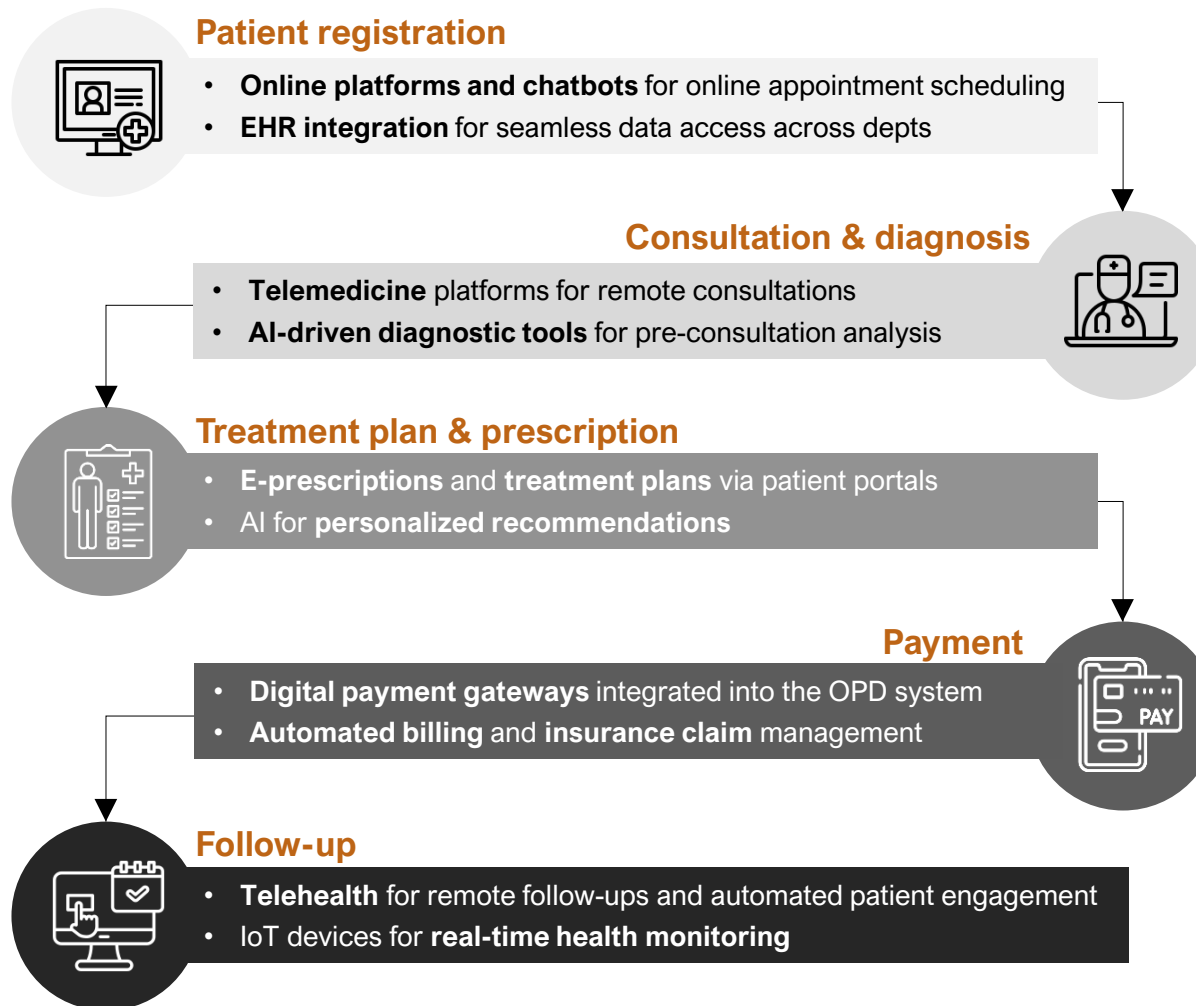





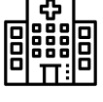






Enhanced resource allocation

Automation and data analytics optimize resource allocation and staff productivity, improving overall hospital performance

Digitally enabled hospitals can enhance efficiency, improve patient satisfaction, and optimize care coordination [2/2]





Patient impact	
 At home registration	 Reduced waiting time
 Remote access to specialists	 Quick diagnosis
 Easy access to prescription	 Minimized medication error
 Seamless and secure payments	 Transparent billing process
 Remote follow-up care	 Continuous virtual care





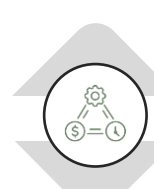

Business impact	
 Lower staffing costs	 Increased patient intake
 Expanded patient reach	 Minimized physical infrastructure
 Collaboration with pharmacies	 Optimized storage management
 Improved cash flow	 Streamlined billing process
 Addn. revenue from follow-ups	 Lower readmission rates

Digitally enabled labs can improve efficiency, accuracy, and turnaround times for diagnostic testing [1/2]

Major challenges addressed

- 1**  **Slow turnaround times**
Automation and streamlined workflows speed up test processing and reporting, enhancing operational efficiency
- 2**  **Ineffective treatments**
Advanced diagnostics can help identify the most effective treatments for specific patients, reducing the use of ineffective therapies
- 3**  **Inconsistent quality of testing**
Digital systems enable standardized protocols and automated quality control, improving accuracy and reliability in test results
- 4**  **Challenges in data management**
Advanced data analytics tools enhance data management and interpretation, facilitating timely insights for healthcare providers

Key patient and business impacts

- 1**  **Faster results and enhanced accuracy**
Reduced turnaround times and errors lead to quicker diagnoses and treatment decisions, improving patient outcomes
- 2**  **Greater accessibility**
Enhanced access to lab services via telehealth and home testing options improves convenience for patients
- 3**  **Operational efficiency and reduced cost**
Streamlined processes and automation reduce labor costs and enhance overall lab productivity
- 4**  **Better compliance and reporting**
Digital labs enhance compliance with regulatory standards through automated reporting and data management, reducing legal risks and improving operational credibility

Digitally enabled labs can improve efficiency, accuracy, and turnaround times for diagnostic testing [2/2]



Sample acquisition

- **Manual collection** prone to errors
- Physical transport without live tracking



Preparation and processing

- **Inconsistent manual processes**
- Limited automation and integration



Analysis and interpretation

- **Variability in interpretation**
- **Slow analysis with minimal AI**



Reporting

- **Delays from manual review**
- **Slow reporting with unlinked systems**



Quality control

- **Manual audits with late error detection**
- **Processes limiting scaling up**

Conventional approach



Sample acquisition

- **IoT / RFID tracking reducing errors**
- **Faster handling and sample flow**



Preparation and processing

- **Automation** improving efficiency
- **AI workflows** reducing delays



Analysis and interpretation

- **Lower TAT and higher accuracy**
- **ML minimizing manual reviews**



Reporting

- **Automated reporting**
- **Digital integration** improving data flow



Quality control

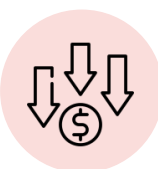
- **Real-time AI checks** ensuring quality
- **Fewer errors, faster corrections**

Modern approach

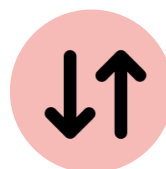
Business impact



Increased sample capacity



Cost savings



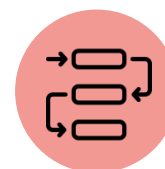
Improved throughput



Workforce optimization



Lower diagnostics TAT



Minimized expert dependency



Faster report generation



Improved patient and clinician turnaround







Minimized downtime



Lower compliance costs

Insurtech solutions can improve efficiency, affordability, and accessibility of health insurance [1/2]

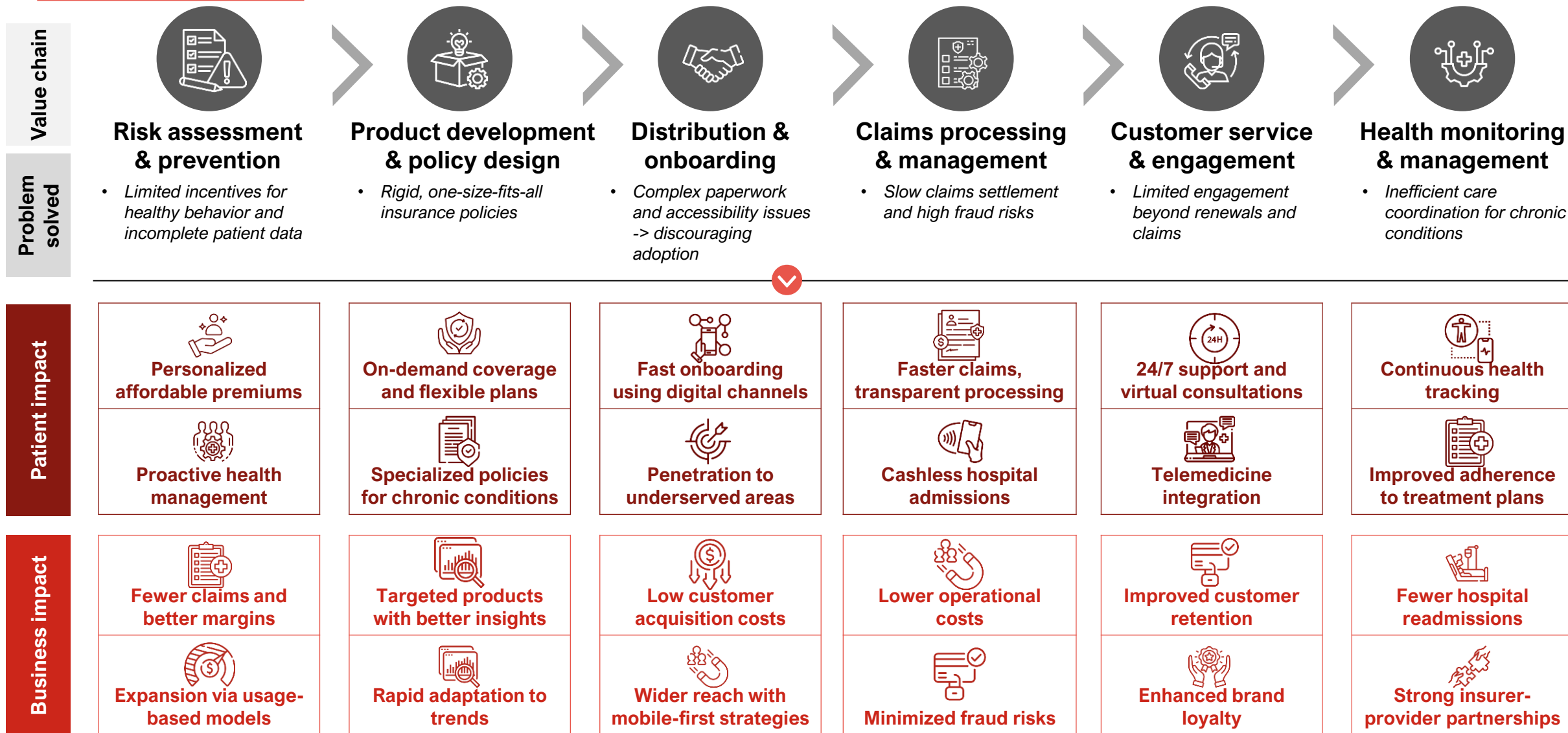
Major challenges addressed

- 1**  **Complex claims processing**
Insurtech automates claims processing, reducing manual errors and expediting the settlement process
- 2**  **Expensive insurance**
Insurtech can help reduce the cost of health insurance by streamlining processes and improving risk assessment
- 3**  **Inadequate risk assessment**
AI and data analytics improve underwriting accuracy, helping insurers to better evaluate risks and set premiums mapping to health data
- 4**  **High operational costs**
Digital solutions streamline data collection and management, allowing better resource allocation

Key patient and business impacts


- 1**  **Personalized insurance solutions**
Data analytics enable tailored and transparent insurance products that meet specific customer needs, enhancing overall care
- 2**  **Improved customer satisfaction**
Streamlined processes and faster claims resolution lead to improved satisfaction among policyholders and lower CAC
- 3**  **Enhanced risk management**
Better data analytics lead to more accurate risk assessments, resulting in more sustainable pricing strategies
- 4**  **Improved margins**
Reduced processing times and errors lead to lower operational costs and enhanced productivity; with improved margins due to fewer claims


Insurtech solutions can improve efficiency, affordability, and accessibility of health insurance [2/2]





Digital therapeutics focuses on personalize care, improving patient engagement and treatment outcomes [1/2]

Major challenges addressed


1  **Rising healthcare costs**
 High costs from chronic disease care; DTx reduces expenses by promoting remote and preventive care


2  **Chronic disease burden**
 High rates of diabetes and heart disease require consistent care; DTx provides remote monitoring and personalized support


3  **Poor treatment adherence**
 Many struggle with following treatment plans; DTx uses reminders and interactive tools to boost compliance


4  **Limited mental health access**
 Mental health resources are scarce, especially in remote areas; DTx enables remote, scalable support

Key patient and business impacts

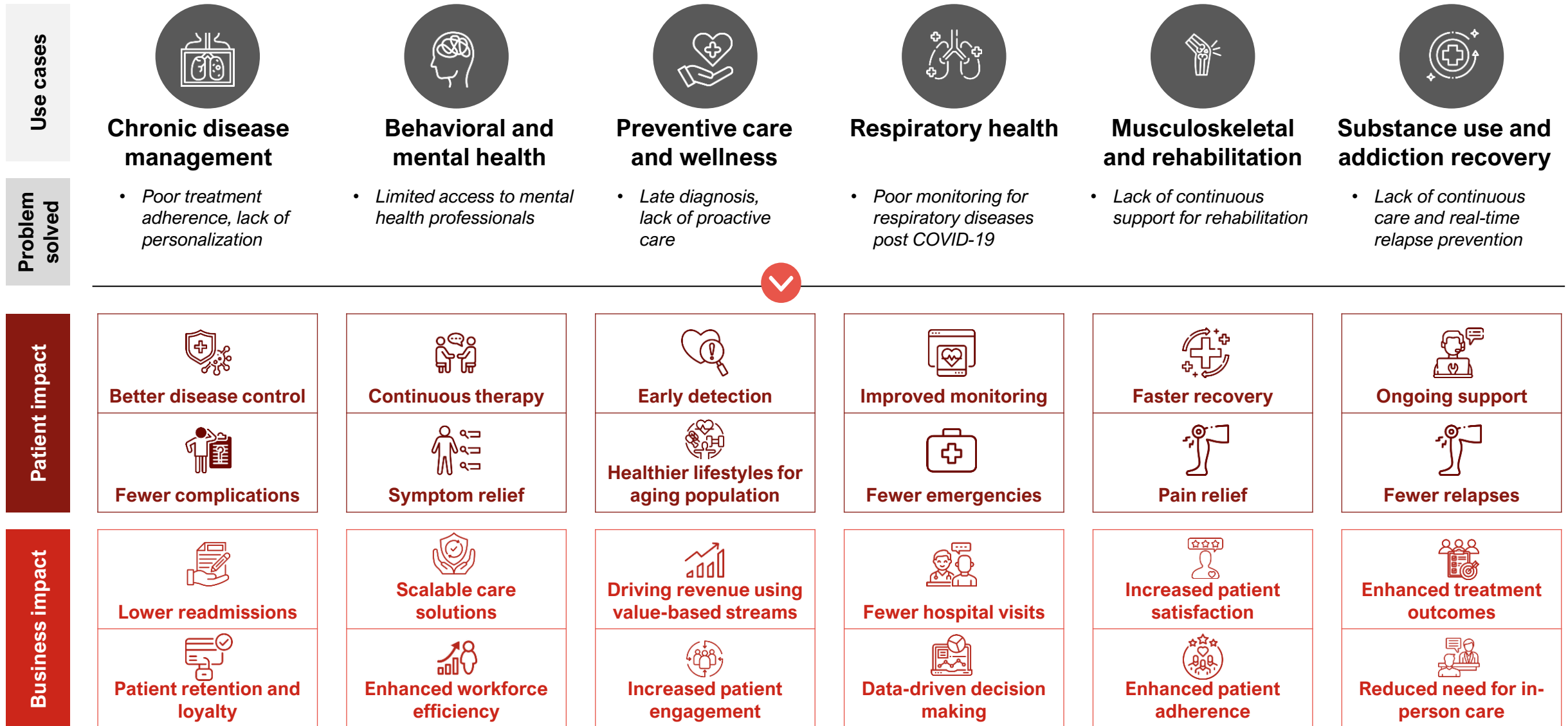
1  **Increased access to care**
 By offering mobile-based health solutions, DTx extend healthcare access to underserved populations

2  **Improved health outcomes**
 DTx solutions include reminders, behavioral nudges, and progress tracking, increasing adherence to treatments and improving health outcomes

3  **Reduced hospital admissions**
 Remote monitoring and timely interventions lead to fewer hospital visits, cutting costs for both healthcare providers and patients


4  **Data-driven insights for providers**
 Real-time patient data helps providers make informed decisions and optimize treatment plans, benefiting clinical workflows


Digital therapeutics focuses on personalize care, improving patient engagement and treatment outcomes [2/2]





Robotic surgery can enhance surgical precision, reduce trauma, and improve patient outcomes [1/2]

Major challenges addressed

- 


1 Workforce shortage of skilled surgeons
 Robotic systems assist less experienced surgeons in performing complex procedures, increasing surgical capacity
- 


2 Drainage of medical patients
 Telemedicine and virtual consultations provide patients with easier access to specialists thus minimizing travel
- 


3 Limited precision in complex surgeries
 Robotic systems provide ultra-precise movements, improving surgical accuracy and outcomes
- 

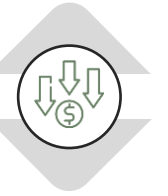
4 Long recovery times
 Smaller incisions and precise operations reduce recovery time and postoperative pain

Key patient and business impacts

- 








1 Improved patient outcomes
 Greater precision reduces complications, enhancing patient recovery and satisfaction
- 

2 Increased efficiency
 Faster procedures and recoveries allow hospitals to treat more patients, improving operational efficiency
- 




































3 Boost in medical tourism
 Advanced robotic surgeries attract international patients, driving medical tourism growth
- 

4 Cost savings
 Though expensive upfront, fewer complications and shorter hospital stays lead to long-term savings for healthcare providers

Robotic surgery can enhance surgical precision, reduce trauma, and improve patient outcomes [2/2]


Therapeutic area	Problems solved
 Cardiothoracic	<ul style="list-style-type: none"> Scarcity of highly skilled surgeons for complex procedures
 Gynecology	<ul style="list-style-type: none"> Limited access to specialized gynecological surgeries Higher complication rates in open surgeries
 Urology	<ul style="list-style-type: none"> Complex surgeries with precision demands
 Colorectal	<ul style="list-style-type: none"> High risk of infection in traditional surgery
 Orthopaedic	<ul style="list-style-type: none"> Growing demand for joint replacements due to aging population
 Neurological	<ul style="list-style-type: none"> Need for precision in delicate brain surgeries High-risk nature of traditional techniques
 Ophthalmic surgery	<ul style="list-style-type: none"> Growing demand for precise vision correction surgeries Risk of errors in traditional methods




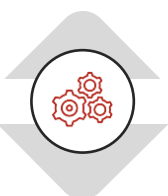
Patient impact			Business impact	
 Reduced surgical trauma	 Accelerated recovery time	 Reduced treatment costs	 Center of excellence	 High-value cases attracted
 Minimized scarring	 Reduced pain	 Same day discharge	 Insured younger patients targeted	 Reduced operative time
 Less blood loss	 Reduced complications	 Improved patient outcomes	 Expanded patient reach	 Decreased open surgery time
 Reduced infection risk	 Accelerated recovery time	 Precise resection	 Reduced doctor fatigue	 Lower wound infection rate
 Improved accuracy	 Reduced complications	 Precise alignment	 Elderly hesitant patient attracted	 Improved patient confidence
 Enhanced precision	 Reduced surgical trauma	 Minimal invasiveness	 Optimized OR time	 Complex cases attracted
 Improved accuracy	 Minimized human error	 Quicker healing	 Faster surgeries increasing intake	 Lower readmission rates


3D printing and 3D bioprinting can enable the creation of customized medical devices, implants and surgical models [1/2]

Major challenges addressed

- 

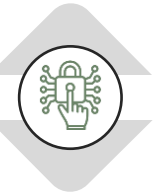
1 Weak local ecosystem of supplier
Smart digital manufacturing technology reduces import reliance and boost domestic manufacturing output
- 

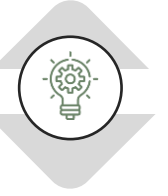
2 Surgical planning
Provides detailed anatomical models, improving pre-surgical preparation and reducing operation times
- 


3 Customization
3D printing enables patient-specific implants and prosthetics, enhancing fit and functionality
- 


4 Tissue engineering
Addresses organ transplant shortages through the potential creation of tissues and organs on demand

Key patient and business impacts

- 





1 Improved access to prosthetics
Quick and affordable prosthetic solutions benefit underserved patients
- 






























2 Accelerated innovation
Faster product development cycles lead to quicker market introduction of new devices
- 

3 Cost efficiency
In-house production of devices lowers costs for healthcare providers
- 

4 Better patient outcomes
Customized implants and surgical models reduce errors and recovery time

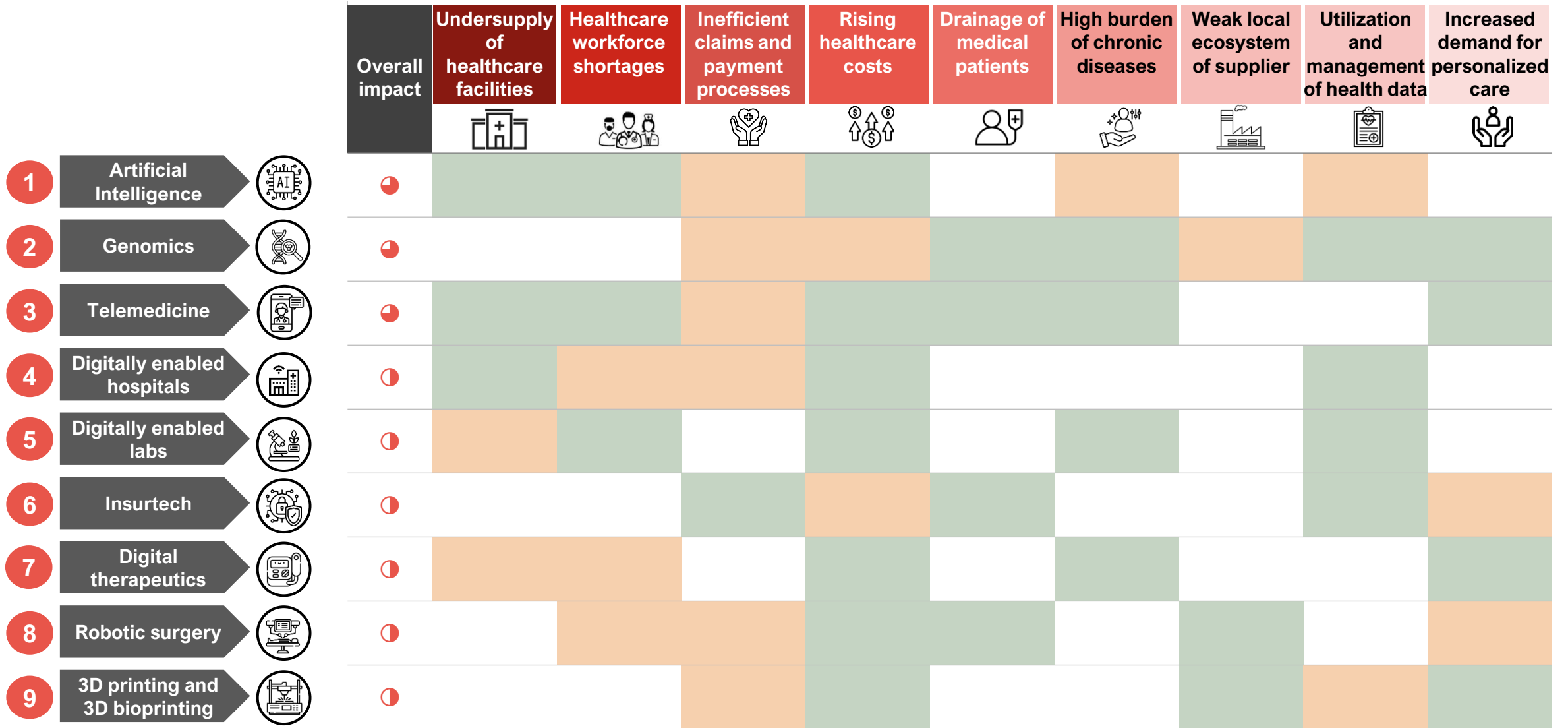
3D printing and 3D bioprinting can enable the creation of customized medical devices, implants and surgical models [2/2]

Use cases	 <p>Implants</p>	 <p>Prosthetics</p>	 <p>Anatomical replicas</p>	 <p>Organ, tissue & cell printing</p>
Problem solved	<p>Poor compatibility of standard implants, Increased complications due to improper implant placement</p>	<p>Limited customization, delays in obtaining custom prosthetics</p>	<p>Insufficient realistic training tools for medical professionals, difficulty in explaining complex procedures to patients</p>	<p>Difficulty in repairing or replacing damaged tissues/organs, Lack of suitable models for drug testing</p>

Patient impact	 <p>Reduced surgical time</p>	 <p>Faster recovery</p>	 <p>Customization options</p>	 <p>Lower TAT</p>	 <p>Better surgical planning</p>	 <p>Reduced surgical errors</p>	 <p>Low transplant wait times</p>	 <p>Reduced rejection risk</p>
	 <p>Improved fit</p>	 <p>Fewer invasive procedures</p>	 <p>Fewer manual adjustments</p>	 <p>Improved usability</p>	 <p>Increased success rates</p>	 <p>Doctor skill enhancement</p>	 <p>Reduced donor organ need</p>	 <p>Long-term cost savings</p>
Business impact	 <p>Cust. implant demand</p>	 <p>Opex reduction</p>	 <p>Competitive pricing</p>	 <p>Accelerated innovation</p>	 <p>Demand in edu. & training</p>	 <p>Medical institute tieups</p>	 <p>Growth in regenerative medicine & organ replacement market</p>	
	 <p>Partnerships with orthopedic & dental clinics</p>		 <p>Scalable offerings</p>	 <p>Better patient retention</p>	 <p>AR / VR integration</p>	 <p>Surg. rehearsal services</p>	 <p>Biotech / pharma partnerships</p>	

Source(s): Industry reports, Secondary research, Praxis analysis

AI, Genomics, and Telemedicine are expected to have highest impact



Major impact Minor impact

Level of impact
 Low High

04

About us



We are Asia's fastest growing NexGen management consulting firm

Who we are and what we do



Grow Revenue

Accelerate revenue growth

Grow Performance

Enable organizations to perform better

Grow Value

Enable organizations deliver superior returns

Grow Sustainably

Enable organizations to seamlessly incorporate ESG principles

How we do it better: 'Praxis Stack'

Superior outcomes

- Full stack offering
- Proprietary databases
- Robust frameworks
- Digital tech first mindset



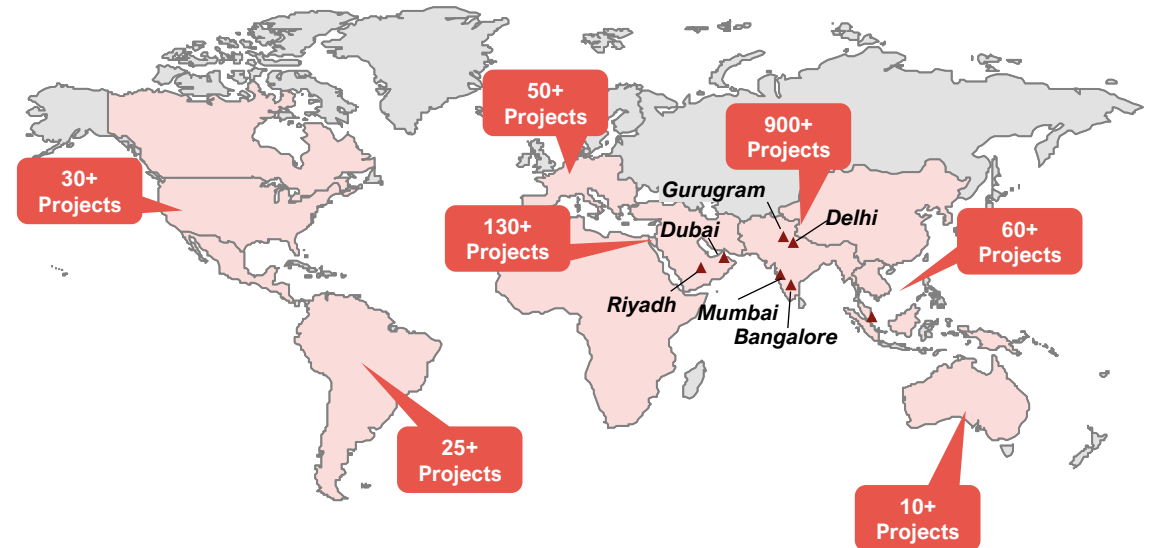
Practical approach

- Practitioner experience
- Bottom-up on-ground insights

High quality team

- Members from Top-tier institutes
- Operating experience + consulting toolkit

We have a strong footprint globally



Practices

Financial Services	Consumer and Internet	Healthcare and Lifesciences	Technology
Next Gen Industrials	Chem and Agriculture	Mobility Energy and Transportation	Private Capital

What we do for our clients

Grow Revenue

Sales acceleration

Loyalty, sales productivity, key account management, throughput

Go-to-market

Category, exports, adjacencies, value proposition, micromarket full potential

Omni-channel distribution

Online to offline, offline to online, D2C

Customer experience and loyalty

Digital journeys, retail experience

Strategy & business planning

Corporate, BU, geo

Grow Performance

Metric movement

Retention, returns, cancellation,

Playbook creation

Supply, demand, process institutionalization

Cost efficiency

Zero basing, cost reduction

Supply chain optimization

Procurement, global sourcing, process efficiency

Grow Value

M&A and due diligence

CDD, synergies, Post merger integration, ODD, supply chain DD

Sell side: Vendor CDD and Road to IPO

Vendor CDD, DRHP support

Integrity DD / Forensic DD

Operational DD

Cost levers, supply chain, performance

Future tech readiness

Deep tech & innovation, digital infrastructure modernization

Grow Sustainably

ESG due diligence

Reporting and assessment (IFC, NIIFL, SASB etc.)

ESG Value Creation Plan

Net zero transformation, planet positive strategy

Impact assessment

Energy, Decarbonization, Resource usage, Performance metrics

Sustainable supply chains

Sourcing, procurement, logistics, distribution

Circular economy

Product re-designing, Recycling business case, Market validation, Engineering roadmap

Connect with us

We will be happy to share perspectives

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